## M E M O R A N D U M

DATE:	September 22, 2009
то:	City Council Members
FROM:	Karen Halladay, Budget and Policy Analyst
RE:	Discussion of Ambulance Service in Salt Lake City

The Administration has prepared a transmittal for Council consideration on the proposal prepared by the Salt Lake City Fire Department (SLCFD) relating to the provision of Ambulance Service (see attached). The proposal contains the following main points:

- A. The Mayor is scheduled to brief the Council on the 22 regarding the future of 911 ambulance service in SLC.
- B. Three options for 911 ambulance service are listed in preferred order.
  - 1. Extend contract with SWA for 1-2 years and then have the City take on providing ambulance services
  - 2. If the contract with SWA can't be extended for less than 4 years, extend the contract for 4 years. SWA indicates the need to modify the financial terms of the agreement
  - 3. If negotiations with SWA can't be agreed upon, then issue an RFP for 911 service while retaining the option to assume ambulance services at the end on the contract period
- C. Relating to the City providing Ambulance service in the long term:
  - a. Per the transmittal, the Mayor does not believe that the proposal is possible to implement for 1-2 years, given the financial constraints and current economic climate.
  - b. The transmittal discusses significant general fund budget implications, but refers to their proposal for the numbers.
  - c. The transmittal refers to the possibility of an outside audit firm studying the issue. *The Council may wish to discuss this issue further.*
- D. The transmittal discusses the Southwest Ambulance contract expiration (December 21, 2009) and the possibility to continue provided that there is an amended financial agreement. Southwest has indicated to the Administration that it cannot continue to provide Ambulance service past the contract date under the current contract and financial structure.
  - a. The transmittal does not indicate what the dollar amount of the amendments would be nor their implication for the FY 2010 or FY 2011 revenue budgets.
  - b. It is possible that if the City pursued a contract extension with Southwest, the general fund could lose some revenue currently generated by the contract with Southwest.
  - c. Council Staff has not had sufficient time to analyze the general fund budget implications of a 1-2 year amendment to the current contract with Southwest.
- E. The Administration has contacted the Attorney General's office to get an opinion about whether or not the contract could be extended on an interim basis.
- F. The City would not be without 911 service service would be obtained from an interim provider if necessary and the State is required to permit that.



RALPH BECKER MAYOR SALT'LAKE; GHTY CORPORATION

OFFICE OF THE MAYOR

## CITY COUNCIL TRANSMITTAL

David Everitt, Chief of Staff

Date Received: <u>09/17/2009</u> Date sent to Council: <u>09/17/2009</u>

TO: Salt Lake City Council Carlton Christensen, Chair DATE: September 17, 2009

FROM: David Everitt, Chief of Staff Office of the Mayor

SUBJECT: Salt Lake City's Emergency Medical Services

STAFF CONTACT: Deputy Chief Kurt Cook- 801-799-4202

Brian Dale, Battalion Chief, Medical Division- 801-799-4214

Kay Christensen, Office of Policy and Budget-801-535-7677

DOCUMENT TYPE: Briefing

**RECOMMENDATION:** Information only, no action required at this time.

BUDGET IMPACT: Future budget impacts-none at this time

## BACKGROUND/DISCUSSION:

The Mayor is scheduled on September 22 to brief the City Council regarding the future of 911 ambulance service in Salt Lake City. The purpose of this memorandum is to provide some background information that may make the briefing more beneficial for the Council. The decisions facing us have significant budgetary impacts, and we want the Council to have as much information as possible and in as timely a manner as possible before such decisions must be made. The Administration applauds the Council's intent to have an outside audit firm research this issue and we recognize the value that can be gained from having that additional information.

For the past several months, the Administration has been considering our options with regard to 911 ambulance service because our four-year contact with Southwest Ambulance expires on December 21, 2009. The Mayor's Office and others in the

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Administration have been working with the Fire Department to explore the desirability and feasibility of the City assuming responsibility for 911 ambulance service. The Fire Department has prepared a Project Prospectus for Emergency Medical Transport. It provides budget projections and timelines for the City's takeover of the service, as well as financial projections for the first five years. This document has been provided to Council staff.

The Mayor believes that from a service standpoint this outcome would be in the best long-term interest of the City. However, because both the startup costs and resources required are significant, and given the current financial climate and related budget constraints, he believes that our ability to realize this goal is at least one to two years away. Therefore, the Administration is considering the other options available to the City. We will plan to discuss that rationale and all of the related issues with the City Council as our options become more defined.

While the contract with Southwest Ambulance expires in December, their license with the Utah State Bureau of Emergency Medical Services expires the following April. State law mandates that only one entity at a time can have that license in a given geographic area. Last March, Southwest informed the City that it could not renew its contract under the current financial agreements and suggested they might be able to continue service under similar conditions, but with an amended financial agreement.

Utah State Code 26-8A-405.1 requires an ambulance service contract to be for a period of four years. The City has contacted the Utah Attorney General's Office to inquire if that provision could be waived to allow us to continue our contract with Southwest on an interim basis (such as one or two years) if we were to begin to prepare to take over the service. We hope for a quick decision from the Attorney General. Once we have that decision we will have a much clearer decision making pathway.

I list the following options in descending order of desirability from the Mayor's standpoint:

- Extend our contract with Southwest Ambulance for one to two years. When we
  encounter a more favorable financial climate, the City may then take over
  emergency transport and absorb the ambulance service start-up costs more easily
  into the budget. The best (earliest) case scenario would be a takeover in January
  2011. A timeline to accomplish that goal would likely mean that the first steps
  would appear in the FY 2010-11 Mayor's Recommended Budget to allow for
  ordering of equipment, hiring personnel and other measures. It would not be
  earlier than this, but could be one or two years later if circumstances required.
- 2. If the State will not allow a contract term less than four years, we could negotiate with Southwest to extend their contract for the next four years. Southwest would like to stay in Salt Lake City, but cannot remain financially viable under the current contract terms. It would be necessary for us to renegotiate the financial

terms, but not the level of service. If the contract is extended for four years, the City can still prepare to assume ambulance service at the end of that contract.

3. If we cannot reach an agreement with Southwest satisfactory to both parties, we will have to issue an RFP for 911 service while retaining the option to assume ambulance service at the end of the contract period.

It is important for the Council to be assured that the City will not be without 911 ambulance service if there is no new contract in place by December when Southwest's contract expires. We can obtain service from an interim provider if necessary and the State is required to permit that.

The Mayor and administrative staff look forward to our discussion on the 22<sup>nd</sup> and to working with the Council to make certain that our residents have the finest possible emergency transport service.

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# Salt Lake City Fire Department 9-1-1 Emergency Services – 2009



# **Project Prospectus**

Emergency Medical Transport Salt Lake City Fire Department – EMS Division

Presented By:

Tom Shannon, Chief Kurt Cook, Deputy Chief Devin Villa, Deputy Chief Brian Dale, Division Chief John Vuyk, Financial Manager Scott Freitag, Communication Director

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#### Overview:

Utah's capital city was again the leader in emergency responses for 2008. Our response data for the year shows 31,865 re-quests for service. Of these, 3,290 were cases that our Communication Center staff were able to handle and no units were ever dispatched. This leaves 28,575 actual dispatched incidents for 2008. Looking closer at this data we find that there were 21,890 EMS incidents, indicating that 76.6 % of our 9-1-1 calls are EMS requests for service. These numbers correlate to a 6.3% increase in responses from 2007 which is comparable with other urban EMS agencies in the U.S. We provide our EMS service through a fire-based, tiered response system utilizing 10 BLS Companies, 8 ALS Engines, and one ALS Squad serving our airport. Our department protects a daytime populous of over 330,000 citizens.

Our department remains the busiest EMS provider in the state of Utah handling more than 10,000 more incidents than any other single provider. Our units transported patients to more than 11 base hospitals or receiving facilities in 2008. Salt Lake City Fire personnel transported just under 50% or our patients in 2008. This number, while lower than local and national averages, shows other geo-political challenges that are unique to our service demographics.

#### **Executive Summary:**

The Salt Lake City Fire Department (SLCFD) proposes to provide emergency medical transport ambulances, within the boundaries of Salt Lake City. We will provide our customers and our community partners with efficient Advanced Life Support (ALS) Paramedic capable treatment and transport services in the most cost effective method available in our industry. Our business model will utilize non-sworn personnel under the direct supervision of the current Fire Station Company Officers and Medical Division staff.

Our staffing model will include both peak load and off-peak resource staffing strategies. To ensure all patients receive the highest level of care and services from our department, we will deploy at least one paramedic on each ambulance in contrast to the two Basic Life Support EMTs that now respond. This increase in the level of ambulance service will be implemented in stages as the number of paramedics within our system increases. We will staff a maximum of eight ambulances during peak load, and will maintain five transport units during off-peak hours. These units will be staffed using staggered 12-hour shift assignments overlapping for maximize coverage and staffing efficiencies. A non-sworn Management Assistant will assure efficient unit hour utilization and will oversee the staffing design as approved by department administration.

It is estimated our initial start-up costs including vehicles, personnel, required equipment, and facilities to be between 4 and 4.7 million dollars over the first year. Following an independent, certified analysis of our treatment and transport statistics by First Professional Services in Salt Lake and Pridemark EMS Billing in Arvada Colorado, we have calculated our annual gross

revenue from transports in Salt Lake City to be 5 to 5.6 million dollars (Market Analysis Tab) All revenue is proposed to be utilized in an enterprise business model where the profits would support operational and debt service costs. It is our expectation that yearly net revenue would allow us to meet, break-even, or slightly exceed financial minimums as required by the enterprise fund structure. Our expected gross revenue will increase over the next five years at an average of 3% per year based on available historical data.

#### Mission statement:

The Salt Lake City Fire Department is dedicated to the most advanced and efficient forms of emergency medical service delivery possible. Through innovation and application of the highest quality pre-hospital services our basic life support, advance life support and public health specialists will assure that the citizens of Salt Lake City and County live healthier safer lives.

#### Salt Lake City Fire Department Mission Statement:

To protect life, the environment and property from events or occurrences that could otherwise have a detrimental impact upon our quality of life.

Our mission is accomplished through:

- 1. Community education and prevention
- 2. Emergency response
- 3. Preparation and planning
- 4. Networking with other agencies and jurisdictions

#### Service history:

The Salt Lake City Fire Department has been providing emergency treatment for the citizens and visitors of Salt Lake City since 1970. In the last 39 years, we have evolved our service from Basic EMTs to Paramedics and have participated in many pre-hospital research projects including pharmaceutical and adjunct equipment trials. The SLCFD was one of the first EMS agencies in the country to use 12-lead Heart Monitors, and utilize Tissue Plasminogen Activators (TPA) to break down blood clots during a 2-year prehospital cardiac study for critically ill cardiac patients.

Our goal will be to maintain excellent service to the citizens of Salt Lake in this new endeavor of transportation services for 9-1-1 initiated pre-hospital patients. Because a fire-based EMS system offers the most rapid interventions in patient care, we will also negotiate the use of our personnel and equipment for emergency transport of patients from health clinics or medical facilities who are presented with life threatening conditions unexpectedly at these locations. These incidents often occur outside the 9-1-1 dispatch system and can cause critical delays in service delivery to patients. These facilities include but are not limited to; long term care facilities, urgent care centers and private doctor's offices.

Our department will also offer special event medical coverage within Salt Lake City limits at rates competitive with the private market. Our Special EMS Operations Team operates with twelve EMS bikes, two six-wheel drive "Gators", and two specially outfitted Segways. These response capabilities allow us to provide event services in any venue or terrain.

Over the past 39 years Salt Lake City has utilized two private ambulance service providers. These organizations have worked with limited success. By supplying this crucial service the Fire department will control and provide greater continuity of care for our citizens and visitors from the moment they dial 911 to the time they arrive at their needed care facility.

Most important strengths and core competencies: The SLCFD has earned strong community trust and we continue to gain the trust and support of our citizens during these challenging times. Operating as an enterprise fund allows us to deliver very cost effective services and limit general fund liability exposure. Revenues will be utilized to enhance program requirements in salary, operating and maintenance costs and offer opportunities to expand medical and educational services to the citizens of Salt Lake City.

Significant challenges the service faces now and in the near future: As more citizens rely on fire service providers for both their periodic and long term medical needs, our industry will be challenged to maintain both efficiency and quality services in the years ahead. We must be willing to explore new response methods, treatment methods, and destination strategies if we are to ensure our service delivery model is able to meet and exceed the standard of care for our citizens.

We will rely heavily on our internationally accredited communication center to act as the focal point for initial triage and treatment of our patients. This vital piece of the service delivery process will also allow us to collaborate with both payers and medical providers alike to create new response and treatment options. These options would allow the department to provide better options for our patients and would make better use of our available resources.

Current economic pressures are affecting every aspect of our city, and emergency services specifically. Many of our citizens struggle to meet the demands of day-to-day life in the Capital City and more and more individuals turn to us to provide for their routine healthcare needs. We are experiencing increasing demands on limited resources within our city, and a recent news report indicated emergency rooms have seen an increase of approximately 20% in demands for service in the last three years alone.

As citizens turn to emergency services for their healthcare needs, we are also facing hospital diversion concerns with several of our receiving facilities. EMS Diversion simply means the receiving facility is either too busy or does not have the staff or bed capacity to handle our patients for a period of time. Diversion of EMS patients causes transport units to be out of service for longer periods as their destination changes, sometimes more than once on a single incident. Through this program, vital suppression (firefighters) operations personnel will be

able to remain in service more consistently through the transfer of patient care to the SLCFD's ambulance Paramedic.

Long term: Future growth of the pre-hospital transportation services will be largely dependent upon the business practices employed in the program. A well established and reliable third party billing service will be utilized to ensure the highest appropriate cost recovery allowable by law. Patients will be provided efficient and cost effective service. A robust marketing and communications campaign will accompany the implementation of this program where health care facilities and the public are educated regarding the difference between emergency and non-emergency medical services, which is why it is imperative that the Fire Department be the primary continuous provider of pre-hospital care.

Expansion of the program into public health and behavioral health services will facilitate the most appropriate resource being dispatched to the call. Through this more effective triage of calls, overall effectiveness of this Fire Department third service can be assured.

It is anticipated that the volume of calls for service will continue at a rate consistent with past statistics and the ratio of patient transportations to calls for service will follow that pattern. Financial projections based on current cost recovery reports suggest the ability to enhance this program modestly over time.

**Fees and Services:** The Utah State Bureau of Emergency Medical Services regulates emergency transport services statewide. This regulatory agency oversees equipment minimums and maximum billing rates for all transport providers. The current allowable transport rates are represented below:

- 1. Basic Ground Ambulance is \$465.00 per transport.
- 2. Intermediate Ground Ambulance is \$615.00 per transport.
- 3. Paramedic Ground Ambulance is \$900.00 per transport.

Ground Ambulance with Paramedic on Board is \$900.00 per transport only if all of the following apply: (a) a dispatch agency dispatches a paramedic licensee to treat the individual; (b) the paramedic licensee has initiated advanced life support; (c) on-line medical control directs that a paramedic remain with the patient during transport; and (d) the ambulance service interfacing with a paramedic rescue service has an inter-local or equivalent agreement in place, dealing with reimbursing the paramedic agency for services provided up a maximum of \$234.71 per transport.

- 4. Mileage Rate
  - Standard Mileage Rate: \$31.65 per mile or fraction thereof. In all cases, mileage shall be computed from the point of pickup to the point of delivery.

- Fuel Fluctuation Rate: When diesel fuel exceeds \$5.10 per gallon or gasoline exceeds \$4.25 per gallon as invoiced; a surcharge of \$.25 per mile of transport may be added to the mileage rate.
- Off-Road Rate: Where the ambulance is required to travel for ten miles or more on unpaved roads, a surcharge of \$1.50 per mile traveled may be assessed.
- 5. Supplies and Medications
  - An ambulance licensee may charge for supplies and providing supplies medications and administrating medication used on any response if: (a) supplies or medications are priced fairly and competitively; (b) the individual does not refuse service; and (c) the ambulance personnel assess or treats the individual.
- 6. Special Provisions
  - Waiting Time An ambulance shall provide 15 minutes of time at no charge at both point of pickup and point of delivery. After this time an ambulance agency may charge \$22.05 per quarter hour or fraction thereof thereafter. On round trips, an ambulance shall provide 30 minutes at no charge from the time the ambulance reaches the point of delivery until starting the return trip. At the expiration of the 30 minutes, the ambulance service may charge \$22.05 per quarter hour or fraction there of thereafter.

**Budgetary Projections:** 

# Salt Lake City Fire Department Ambulance Proposal

Revenue	
Gross Revenue	
First Professional Services Projections	\$ 10,756,779
Pridemark Projections	\$ 12,014,888
Average	\$ 11,385,833
Net Revenue	
First Professional Services Projections	\$ 5,299,757
Pridemark Projections	\$ 5,046,253
Average	\$ 5,173,005
Expenses	
Personnel Services	
Fire Service Personnel	
Captain (1)	
Salary & Benefits	\$ 97,712
Firefighter / Paramedic Coordinator (1)	
Salary & Benefits	\$ 87,620
Ambulance Service Personnel	
ALS Ambulance Technician (24)	 
Salary & Benefits	\$ 1,214,048
Overtime	\$ 69,326
Intermediate Ambulance Technician (8)	
Salary & Benefits	\$ 344,822
Overtime	\$ 22,501
BLS Ambulance Technician (32)	
Salary & Benefits	\$ 1,261,024
Overtime	\$ 76,777
Administrative Personnel	
Unit Hour Manager (1)	05 070
Salary & Benefits	\$ 85,279
Overtime	\$ -
Office Technician (1)	

Salary & Benefits	\$	62,143
Overtime	\$	-
Supply Technician (2)		
Salary & Benefits	\$	90,544
Overtime	\$	10,148
Subtotal for Personnel Services	\$	3,421,945
Operating Expenses		
Medical Equipment	\$	50,705
Medical Supplies	\$	126,834
Subtotal for Medical Supplies	\$	177,539
Logistics	\$	69,480
Office Supplies	\$	21,580
Station Supplies	\$	15,216
Technology Expenses	\$	108,970
Administrative Expenses	\$	68,401
Billing and Data Entry Expenses (as a % of net Revenue)		
7.0% Of Net Revenue	\$	362,110
Subtotal for Administrative Expenses	\$	645,757
Ambulance Durchase // enco Evinence		
Ambulance Purchase/Lease Expense	\$	347,243
Interest Expense	\$	32,838
Vehicle Maintenance & Fuel	\$	128,000
Subtotal For Vehicle Expenses	\$	508,081
Fire Department Admin Fees	\$	491,220
City Admin Fees	\$	80,382
IMS Admin Fees	\$	56,704
Risk Admin Fees	\$	107,130
Building Costs		
Airport	\$	12,101
General Fund	\$	52,282
PILOT	\$	(13,201)
Subtotal For Inter-departmental Transfers	\$	786,618
TOTAL ANNUAL COST	\$	5,539,940
TOTAL ANNOAL COST	Ψ	5,555,540
One Time Conitel Outlaw Frances		
One Time Capital Outlay Expenses		
Ambulance Supplies		266 502
ALS Ambulances (6)	\$	266,502
BLS Ambulances (4) Technology Supplies	\$ \$	82,497 87,999
reamondy subplies	4	07,555

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TOTAL	LONE TIME COST	\$ 436,999

TOTAL COST

### **Time Related Issues and Other Considerations**

In respect to the options available to Salt Lake City concerning 911 ambulance services, several time- related issues must be considered. In addition to time-related issues, certain specific considerations must be given to changes of operational and political policy, legal requirements, and licensure constraints.

#### Time

There are a number of timeline considerations, including: policy decision making processes, budget(s), legal review, the licensing process, contracts and purchasing, capital equipment purchases, hiring of additional employees, and operational preparation. Important Landmark Dates

12/21/2009	Current Ambulance Contract with Southwest Expires
1/25/2010	First Day of 2010 Legislative Session
4/1/2010	Southwest Ambulance BLS Ambulance License Expires
Important Tir	ne Frames

# 1-2 months Time for city council to consider policy changes, conduct interviews and presentations from city administration and fire department, hold public hearings, and vote to approve policy change, budget requests and staffing models

- 5-8 weeks Time to prepare, submit, and have the Bureau of EMS (BEMS) consider Convenience and Necessity (CON) application from the fire department
- 7-9 months Request for Proposal (RFP) process if the city chooses to issue an Advanced Life Support 911 Ambulance RFP. This includes preparation of RFP, necessary review and approvals from city council and the BEMS, announcement, bid receipts, bid award, contract negotiations, licensing process from the BEMS
- 60-120 days From the 3rd Thursday of the month for the Civil Service Commission to approve hiring process for EMT's and Paramedic Ambulance Technicians and support staff to the time to have new employees ready for service
- 6-9 months Time for RFP and delivery of new ambulances, specifically designed and built for Salt Lake City
- 2-3 months Time to purchase pre-built ambulances available from manufacturers
- 4-6 weeks Time to purchase, prepare, and put into service pre-owned ambulances in Utah

#### **Policy Decision Making Process**

- 1. The fire department has been evaluating options for ambulance transport for the past eight months. It has determined that it is in the best interest of the city to modify its emergency medical services (EMS) and ambulance delivery model. The fire department proposes that the current tiered system be enhanced to an all advanced life support (ALS) or paramedic system to increase the quantity and quality of EMS services to patients. This enhancement will equally provide advanced life support throughout the city, provide for ALS on all calls for service, increase the number of ALS units, reduce response times for ALS response, and reduce the number of vehicles required to respond to many calls.
- As part of this review and proposal process, the fire department has been meeting with members of the administration, various city departments, and elected officials. Briefings have included information on service level impacts, improvements in the EMS system, better use of existing resources, budgetary impacts, political and legal concerns, and licensing provisions.
- The fire department has prepared an EMS systems improvement and 911 ambulance proposal to the mayor for consideration.
- Upon review and approval from the mayor, the proposal will be given to the city council for review, comment, and approval.
- Once a decision has been made on the proposal and direction given from elected officials, the fire department will proceed with one of the following options:
  - 5.1. Renew the existing ambulance contract with Southwest Ambulance for an additional four years
  - 5.2. Proceed with a Public Convenience and Necessity (CON) process with the BEMS to change the current ambulance and EMS delivery model from a tiered system to an all ALS system, with Southwest as the licensed ambulance operator and the City as the license owner
  - 5.3. Proceed with a Public Convenience and Necessity (CON) process with the BEMS to change the current ambulance and EMS delivery model from a tiered system to an all ALS system, with the fire department as the licensed ambulance provider

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5.4. Proceed with an RFP process with the BEMS for ALS 911 Ambulance Services for Salt Lake City with the contracted provider a private ambulance service such as Southwest, Gold Cross, or others, OR with the fire department as the ambulance provider

#### **Budgets**

The fire department has provided detailed pro forma information on the financial aspects of providing ambulance services. The proposal also lists the revenues associated with extending the ambulance contract with the existing provider. All expenditures must be approved by the city council before an RFP or CON is issued for ambulance services, RFP's can be issued for capital equipment and vehicles, and new staff hired.

#### Legal Review

The city's legal department has been consulted throughout the development of the proposal. The legal department will continue to review the process and provide counsel to the fire department as it proceeds with the direction given by the elected officials.

#### **Licensing Process**

The process for RFP and CON are well documented with Utah Code. The BEMS provides assistance in the development of an RFP or application for CON. The CON process will take between 5-8 weeks for approval with the BEMS, if there are no objections from interested parties. The RFP process can take between 7-9 months. All of this considers that there will be no legal challenges.

#### **Contracts and Purchasing**

The city has well established policies and ordinances for negotiating contracts and making purchases. The majority of the material supplies and equipment needed to establish an ambulance service within the fire department can be achieved with existing contracts with currently approved vendors. From the time of approval through either the RFP of CON process, the time to secure material, supplies, and equipment will take between 30-90 days.

#### **Capital Equipment Purchases**

The largest capital equipment purchases will be the ambulances. Another capital purchase is the logistics building. The proposal assumes that both of these will be leases rather than purchases. The timeline for the acquisition of the building depends on the location, selection, and preparation of the building for use. Depending on these factors, the process can take between 1-6 months. The acquisition of ambulances timeline depends on whether the city can wait the 6-9 months for specific designed and built ambulances that can be delivered or if the city can find pre-built basic ambulances, which can be put into service within a 2-3 month timeframe, or if the city can negotiate to purchase pre-owned

ambulances in Utah from Southwest Ambulance, in which case the timeframe can be between 4-6 weeks.

#### Hiring of Additional Staff

The timeframe from council approval to in service employees can take up to 120 days from approval of the Civil Service Commission. The 120 days assumes we can hire pre-certified employees.

#### **Operational Preparation**

Operational preparation begins after a policy decision has been made, budgets and staffing have been approved and the CON or RFP process has begun. The operational preparation process will include all of the aspects included previously in this section. The main areas of preparation include purchasing supplies and equipment, hiring personnel, acquiring ambulances and other capital needs, preparing fire stations to house ambulances and additional personnel, reconfiguring of the FDM computer aided dispatch system, and training of new and existing employees. The operational preparation process in some respects has already begun, but will move along in earnest once the political and licensing approvals have been granted.

#### Summary of Time Related Issues

In a best case scenario, it is possible that the fire department could be operational as the ALS ambulance provider by the time Southwest's contract expires on December 21, 2009. This aggressive case scenario assumes that every aspect of the process begins early in September and that no serious challenges arise. A better case scenario is for an April 1, 2010 start date. Worst case scenario, barring serious legal or financial challenges, would be a start date of July 2010.

#### **Other Considerations**

Southwest Ambulance has a strong desire to continue to operate in Salt Lake City. Given their most recent proposal, the city would need to forfeit \$200,000 to \$250,000 per year in paramedic fees, along with modifications of the current staffing model. Southwest has proposed extending the contract on a 2,3, or 4 year basis. State law allows for an additional four year license renewal with the city's positive recommendation. What the state will not do is extend the RFP license for less than four years.

The following language is from Utah Code 26-8a-413 License Renewals:

#### 26-8a-413. License renewals.

(1) A licensed provider desiring to renew its license must meet the renewal requirements established by department rule.

(2) The department shall issue a renewal license for a ground ambulance provider or a paramedic provider upon the licensee's application for a renewal and without a public hearing if there has been:

 (a) no change in controlling interest in the ownership of the licensee as defined in Section <u>26-8a-415</u>;

(b) no serious, substantiated public complaints filed with the department against the licensee during the term of the previous license;

(c) no material or substantial change in the basis upon which the license was originally granted;

(d) no reasoned objection from the committee or the department; and

(e) if the applicant was licensed under the provisions of Sections <u>26-8a-406</u> through <u>26-8a-409</u>, no conflicting license application.

(3) (a) (i) The provisions of this Subsection (3) apply to a provider licensed under the provisions of Sections <u>26-8a-405.1</u> and <u>26-8a-405.2</u>.

(ii) A provider may renew its license if the provisions of Subsections (1), (2)(a) through(d), and this Subsection (3) are met.

(b) (i) The department shall issue a renewal license to a provider upon the provider's application for renewal for one additional four-year term if the political subdivision certifies to the department that the provider has met all of the specifications of the original bid.

(ii) If the political subdivision does not certify to the department that the provider has met all of the specifications of the original bid, the department may not issue a renewal license and the political subdivision must enter into a public bid process under Sections **26-8a-405.1** and **26-8a-405.2**.

Amended by Chapter 213, 2003 General Session

There is additional language within the law that states that if the BEMS approves the 4 year renewal, no other RFP or CON can be issued or applied for during that time. The BEMS contends that Salt Lake City and Southwest cannot extend the contract for less than four years because the law does not provide for a different timeline.

I have attached the language from Utah Code 26-8a-405.1 Selection of provider by political subdivision, which states:

(3) (a) The department shall issue a license to an applicant selected by a political subdivision under Subsection (2) unless the department finds that issuing a license to that applicant would jeopardize the health, safety, and welfare of the citizens of the geographic service area.

(b) A license issued under this Subsection (3):

 (i) is for the exclusive geographic service area approved by the department in accordance with Subsection <u>26-8a-405.2</u>(2);

(ii) is valid for four years;

(iii) is not subject to a request for license from another applicant under the provisions of Sections <u>26-8a-406</u> through <u>26-8a-409</u> during the four-year term, unless the applicant's license is revoked under Section <u>26-8a-504</u>; and

(iv) is subject to supervision by the department under Sections <u>26-8a-503</u> and <u>26-8a-504</u>.

(4) Except as provided in Subsection <u>26-8a-405.3</u>(4)(a), the provisions of Sections <u>26-8a-406</u> through <u>26-8a-409</u> do not apply to a license issued under this section.

Amended by Chapter 360, 2008 General Session

With this information, Southwest would have to agree to a 4 year contract/license in order for the fire department to renew the current RFP process. It also means that Salt Lake City cannot issue a future RFP or CON for four more years, OR, if Southwest were unable to fulfill their contract.

#### Summary

The Salt Lake City Fire Department offers for your consideration this proposal to create a firebased transport model that will assure that the city maintain local control for emergent calls for service and an emergency medical services system that meets and exceeds industry standardsof-care. The proposed model will provide the added benefit of more appropriate ALS care, behavioral health and crisis intervention and non-emergent service delivery and transportation to all persons who rely on us the city for services. The proposed "Salt Lake City Emergency Medical Services" Enterprise will extend the department's ability to ensure our citizens and visitors receive the highest and most appropriate treatment and transport options available.

It is the intent of the Salt Lake City Fire Department to create a sustainable EMS system that has the ability to adapt to the needs of our citizens and the changing dynamics of the emergency medical profession.

# Alternative Solutions



#### Alternative Options Background

In 2005 Salt Lake City Corporation (SLCC) and the Fire Department (FD) offered a request for proposal (RFP) for exclusive emergency (911) basic life support ambulance transport services for the city. At that time the state would not entertain a free market environment for non-911 (interfacility) transport citing state law and deleterious impacts to the current provider of interfacility medical services, Gold Cross Ambulance. In March of 2005 submitted bids were received and considered by a panel of evaluators and Rural Metro Corporation (dba Southwest Ambulance) was the successful bidder. Since that time Southwest Ambulance (SWA) has provided satisfactory services to the city and has been a reliable partner in pre-hospital emergency medical services.

During the following year's legislative cycles, Southwest/Rural Metro Corp. sought the change in state statue related to free market competition in the non-911 or interfacility environment. SWA offered numerous iterations of bills seeking to satisfy local jurisdiction's concerns that opening the market to free competition would threaten their existing emergency and routine medical transportation programs. This opposition has included both private sector (Gold Cross) and municipal providers (Fire Departments who supplement their general fund operating budget with 911 and non-911 transportation).

The FD has independently explored alternative options to the proposed prospectus in order to assure the continuation of the highest degree of pre-hospital care for the citizens of Salt Lake City and its visitors. They are as follows (in no particular order);

#### Option #1

SLCC/FD offers a new RFP (supported by legislative language that affords the option to allow the jurisdiction to decide whether a provider or the city offers 911, non-911 and or interfacility transport services). SLCC and the FD would expand the RFP language to include the increases in skill level to Paramedic on the ambulance with at least one Paramedic, contribution to the quality assurance process through personnel and partnership and offered enhanced services options to the city. The RFP would include language that allows the winning bidder to service non-911 calls for service as defined by the Bureau of Emergency Medical Services (BEMS) within the state of Utah's Department of Health Services.

- Allows for open competition for RFP and interfacility services if desired.
- This option would provide our agency the ability to alter our primary paramedic service delivery model, and would improve our resource allocation design.
- This would also decrease the need for city Paramedic assist trips for the medic engines when the only intervention the patient needed was a maintenance I.V., passive cardiac monitoring, or other simple procedures that can be provided by a single-source ALS provider.
- By keeping the crews intact we would minimize out of service time and subsequent numbers of units on scenes.

Cons:

- Feasible only with favorable legislative language changes.
- Requires the city to invest in legislative effort.
- Requires a written commitment from BEMS to support the findings of the State Attorney General regarding what "non-911" means and that they'll guarantee licensure to winning bidder.
- This option opens a door for any provider to compete for a EMS transportation contract. We have had a good experience with our current provider, and we enjoy considerable oversight of their operation. This includes things such as dispatch, medical directorship, training, and significant financial disclosures.
- If another provider were to win the RFP, there is a considerable chance we could lose many of these beneficial items. This would be especially true in the non-emergent market as many of these calls are actually 9-1-1 type calls that come in on a seven-digit line.
- Both the other local provider and national companies showing interest in our market have their own dispatch centers, medical directors, and have less than acceptable financial transparency track records.

Continuity of care could be compromised if SLCFD does not have complete control over the service delivery process within the city.

#### Option #2

SLCC and the FD enter into a new contract relationship through an RFP that in essence partners with the winning private entity bidder in a shared profit relationship through and LLC. In this option, the winning bidder and the city would participate in all 911 and non-911 (interfacility) calls for service. The city would manage the 911 emergency calls for service and the winning bidder would manage the non-911 calls for service. The city and the private entity would support each other in all aspects of pre-hospital and interfacility care. This option would include full or partial consideration of an enterprise fund to remove as much obligation of its management from the city.

Pros:

Pros:

- Shared costs and service delivery offering options to resource utilization.
- Increased funding for EMS programming for the SLCFD and successful bidder.
- This option has the potential to produce a constant financial profit, and would allow us to sustain our other EMS operations with the dividends from the LLC.
- This could also fund associated programs such as Crisis Response (behavior health and crisis management vehicle).

Cons:

- Feasible only with favorable change in state law.
- Requires the city to invest in legislative effort.
- Requires a written commitment from BEMS to support the findings of the State Attorney General regarding what "non-911" means and that they'll guarantee licensure to winning bidder.
- Financial risk on the city if our business model does not produce revenue. As a partner in the LLC the city would have to fully engage the billing and cost recovery process through direct or outside services.
- The fate of the LLC would be reliant upon a positive relationship with the private vendor. San Diego has used this model very effectively for the last 10 years.

## Option #3

SLCC revises the existing contract and forgives SWA the obligation of payment for dispatching services and Paramedic Assist (PMA) fees.

Pros:

- Offers our current provider greater financial viability.
- With SWA being more stable the city can engage the political process in a more controlled fashion and ultimately offer options that best serve the citizens and the city's interests.

Cons:

- The City/FD would take a large hit (approximately 500K annually) for the EMS program. We would feel that impact until such time that they secure interfacility transport contracts.
- This option benefits the vendor only.

### Option #4

Negotiate with Gold Cross Ambulance to provide 911 transportation services.

Pros:

- Gold Cross is more financially stable given their ability to perform non-911 interfacility transfers.
- Gold Cross is ready to provide these services immediately.

Cons:

- The City/FD would take a large financial loss (approximately \$250 to \$500K annually) for the EMS program. Gold Cross would not be obligated to negotiate the payment of dispatch and PMA fees.
- Gold Cross does not have a positive history with the SLCC and although there is renewed commitment by the ownership to improve relations there has been little evidence that the relationship would be an equal partnership.
- Disparity between Medical Directors would create challenges during patient care.
- Continuity of care would be at risk.
- This option benefits the vendor only.

## Option #5

Enter into an agreement with United Fire Authority (UFA) to provide 911 transportation services.

Pros:

- 911 transportation services are performed by a fire-based provider
- Cooperative resource sharing.

Cons:

- The City/FD would take a large financial loss (approximately \$250 to \$500K annually) for the EMS program because of lost PMA and dispatch fees.
- UFA would be hard pressed to get the support of their current service delivery jurisdictions to allow this sharing of resources without payment by SLC citizens.
- There would be substantial political, cultural and structural challenges to overcome if UFA provided services.
- SLCFD would not see the benefit of efficiency by allowing transfer of patient care in a seamless and consistent way.

 Medical Direction would be fragmented leading to disparate treatment protocols by EMS staff. The elimination of Medical Direction by UFA and utilization of SLCFD's Medical Director is highly unlikely.

#### Conclusion

The creation of an EMS transportation capability within the EMS Division outlined in the prospectus is the recommendation of Fire Department staff. An enterprise business model will assure that the management requirements of the program do not impact the SLCC general fund and any profits within the program serve only to enhance services to the citizens.

Alternative Options 1 and 2 offer stability and increased financial gains for the city but are reliant upon the findings of the Utah Attorney General and the outcome of predicted opposition to such findings. It has become absolutely clear that it is in the city's best interest to fully engage the legislative process through active participation by the Fire Department and city's leadership in local, regional and state dialogue on emergent and non-emergent transportation issues. Self-perceived stakeholders, private parties and local jurisdictions have largely contributed to the negative impacts now felt by the city and its current 911 transportation provider.

Ultimately, the most effective and efficient method of fire and emergency medical services delivery are the focus of the City and its Fire Department. We must take the necessary steps to assure our success in the future. I look forward to your direction on this matter and future discussions regarding developments in this process.

Best regards,

Tom Shannon Salt Lake City Corporation Fire Chief

# Market Analysis:



#### Overview:

The information contained within this section is a reflection of our research into transport revenue generation. It contains information from industry experts relating to ambulance billing, but also includes known retrospective transport analysis from our department.

The revenues generated from 9-1-1 transport in Utah are governed by the Utah State Bureau of EMS (BEMS) as it relates to maximum rates that may be charged. This body also oversees rate increases and adjustments as needed or when petitioned by the providers within the state. There are changes that are currently being implemented into the Bureau's rate allowances that will affect all transport providers. Below is a list of these changes:

- Elimination of the BLS transport fee. Providers will be allowed to charge at least the intermediate level base transport fee of \$615.00.
- 2. Limitation of the Treat and Release fees currently allowed.
- No increase in transport fees for 2009/2010. This is the first time in 10 years the rates have not increased.

We have included relevant data analysis and communications between our department and others who are assisting us in our transport review.

Mr. Brian Dale Battalion Chief, EMS and Safety Salt Lake City Fire Department

Dear Chief Dale:

Thank you for allowing Pridemark to assist you in your research regarding anticipated ambulance service revenue. Pridemark has been in business for over 12 years as an ambulance service and over seven years as an EMS Billing Agency. We have 14 billing service clients including two in the Salt Lake City area.

Accompanying this letter is a spreadsheet showing what we believe to be an accurate estimate of revenues that you can expect to receive should you decide to begin ambulance operations. The first tab of the spreadsheet is a revenue calculation model and the second tab shows anticipated cash flows for each of the first 12 months of operations. You can see that we would anticipate approximately \$425,000 per month in collectable cash. To reach this estimate we used the data you provided and the following assumptions;

- We estimated an average gross invoice of \$990 based on a 60/40, ALS to BLS ratio. The rate is based on your ALS and BLS base rates plus 4 miles average per transport and \$130 in supply charges per transport.
- Based on data provided we estimated just over 12,000 transports annually. If this number is incorrect you can change it on the revenue tab by adjusting daily transports. This box is highlighted in yellow.
- 3. After reviewing your data and using our own calculations we estimate a conservative collection rate of 42% compared to your average gross invoice.
- 4. Collection data from our other billing clients in the Salt Lake City area show a collection rate potential that is higher than 42%, but we discounted your anticipated collections based on the fact you have a urban demographic that tends to have a higher bad debt rate.
- The second tab, marked "cash flow" shows the anticipated pace of collections during the first 12 months. Note that the first six months are a ramp-up period for collections and after six months your collections will stabilize at the above mentioned \$425,000 per month average.
- 6. It must also be noted that the anticipated collections will only occur if your field crews are diligent in collecting accurate billing and demographic information from the patients they transport. The better the information, the higher the cash collection potential.

In summary we would expect the Salt Lake City Fire Department ambulance program to reach average monthly cash collections of approximately \$425,000 per month after a six month ramp up time. Ultimately the actual collections depend on the quality of billing information collected by your crews and current payer mix within your city.

We are happy to answer any further questions that you may have and as I mentioned previously we are available to meet with you or any other city leaders regarding our estimates.

Again, thank you for the opportunity to assist you with this project.

Sincerely,

Via Email

Michael W. Donner

President, CEO

# Salt Lake City Fire Department Ambulance Proposal Revenue Estimate from PrideMark Billing Services

Start-Up Year Days in the Month	SLC Total 365
Transports Transports per Day Monthly Transports Average Invoice	12,136.25
GROSS REVENUE Ambulance Revenue Other Revenue Total Gross Revenue	\$12,014,888 <u>\$</u> - \$12,014,888
Less: Contractual Allowances Provision For Bad Debt Net Transport Revenue Add: Contract Revenue Miscellaneous Income Standby Revenue Total Other Revenue	0.32 \$ (3,844,764) 0.26 <u>\$ (3,123,871)</u> \$ 5,046,253 \$ - \$ - \$ - \$ - \$ - \$ - \$ -
TOTAL NET REVENUE	\$ 5,046,253

	an	Monthly 31	Det Feb	28	Mai	31 rch	Apri	30 I	May	31	June	30 e	Jul	31 V	Aug	31 gust	Sep	30 ptember	Octo	31 ober	Nov	30 vember	De	31 cember	SLC Total	365
		33.25 1,030.75 990.00		33.25 931.00 990.00		33.25 1,030.75 990.00		33.25 997.50 990.00		33.25 1,030.75 990.00		33.25 997.50 990.00		33.25 1,030.75 990.00		33.25 1,030.75 990.00		33.25 997.50 990.00		33.25 1,030.75 990.00		33.25 997.50 990.00		33.25 1,030.75 990.00	12	,136.25
	\$	,020,443 - ,020,443	\$	921,690 - 921,690	\$	1,020,443	\$ \$	987,525 - 987,525	\$	1,020,443 - 1,020,443	\$ \$ \$	987,525 - 987,525	\$ \$	1,020,443	\$	1,020,443	\$ \$ \$	987,525 - 987,525	\$	1,020,443 - 1,020,443	\$ \$	987,525 - 987,525	\$ \$	1,020,443	\$	014,888
_		(326,542) (265,315) 428,586	\$	(294,941) (239,639) 387,110		(326,542) (265,315) 428,586		(316,008) (256,757) 414,761		(326,542) (265,315) 428,586		(316,008) (256,757) 414,761	\$ \$	(326,542) (265,315) 428,586		(326,542) (265,315) 428,586	\$ \$ \$	(316,008) (256,757) 414,761	\$ \$	(326,542) (265,315) 428,586	\$ \$ \$	(316,008) (256,757) 414,761	\$ \$ \$	(326,542) (265,315) 428,586	\$ (3,1	844,764) 123,871) 046,253
	\$ \$ \$	-	\$ \$ \$ \$	:	\$ \$ \$ \$	-	\$ \$ \$ \$	-	****		\$ \$ \$ \$	:	\$ \$ \$ \$	-	\$ \$ \$	:	\$ \$ \$ \$		\$ \$ \$ \$	-	\$ \$ \$ \$		\$ \$ \$ \$	-	\$ \$ \$	-
	\$	428,586	\$	387,110	\$	428,586	\$	414,761	\$	428,586	\$	414,761	\$	428,586	\$	428,586	\$	414,761	\$	428,586	\$	414,761	\$	428,586	\$ 5,0	046,253

## Salt Lake City Fire Department Ambulance Proposal Revenue Estimate from First Professional Services

#### **BASIC ASSUMPTIONS**

05'988 \$		Avg. Gross Charges/transport		0 <del>7</del> .2	\$ Aedicaid Mileage
4		seliM .znsit. QvA		29.191	\$ Medicaid Reimburse
%0T		Medicaid %		05'5	\$ Medicare Mileage
33%		Medicare %	SIB	562.26	\$ Medicare Reimburse
-		Treat & Release	SJA	311.43	\$ Medicare Reimburse
916'9		Other Transports		-	\$ Treat & Release (T&R)
1,213		Medicaid Trans.		31.65	\$ Mileage Rate
967'2	£95'L	Medicare Trans. (BLS)		130.00	\$ bellia seilqqu2 .pvA
805'T	ILS'+	Medicare Trans. (ALS)	SIB	465.00	\$ Base Rate
12,134		Total Transports	SJA	00.006	\$ Base Rate

#### Annual Gross Charges

	1	07'622'952'01	\$ 1		LATOT
		15,500.00	\$ 152	100.001	\$ Treat & Release
		1,536,164.40	\$ 48'236	31.65	\$ 9p69liM
		1,577,420.00	\$ 12,134	130.00	\$ səijddng
07'586'212\$	EPSC FEES (6%)	00'562'915'2	\$ £95'L	465.00	\$ Base Rate (BLS)
		4,113,900.00	\$ ILS'+	00.006	\$ (SJA) 916A 926B

\$ ethod 3 (70% of Net @ 25% w/o)
\$ ethod 3 (75% of Net @ 25% w/o)
\$ ethod 2 (70% of Net @ 20% w/o)
\$ ethod 2 (75% of Net @ 20% w/o)
\$ ethod 1 (% of Gross @ 50%)
\$ ethod 1 (% of Gross @ 55%)
\$ \$ \$ \$ \$ \$ \$

Notes	SistoT	Ŧ	Amount	*	Guantity	511	Item	Method 4 (Detailed)
(includes mileage (3) @ \$5.50/mile)	815'262	\$	328	\$	805'T	SIA	Medicare	
(elim/02.22 @ (5) egeelim sebuloni)	S82'S69	\$	622	\$	5,496	578	Medicare	
(.%07 @ sni bnS & yeq eteving)	825'98	\$	28	\$	80S'I	SJA	Cross over	
(.%07 @ sni bnS & yeq əteving)		\$	02	\$	5,496	SIB	Cross over	
(əlim/04.22 @ (5) əpsəlim səbuləri)	525,380	\$	183	\$	1,213		Medicaid	
	-	\$	-	\$	183		T&R	
(collected at 60%)	618'829'8	\$	988	\$	916'9		Other	
					15,134	SJATOT		
(50% of Gross Charges)	757,99,757	\$			Total Projected	5		
Contraction of the second se		_	6	_	and the second second			

Medicare RLS allowable = \$389.29 (nets \$.115 and \$.43 per transport) remainder of \$77.86Medicare RLS allowable = \$327.82 (nets \$265.26 per transport) remainder of \$65.56Medicare Mileage allowable = \$5.78 (nets 5.50 per mile) remainder of  $$1.37 \times 3 = $4.11$ 

		2003			
Client	Gross	Net	Collections	% (net)	% (gross)
#1	\$458,103.08	\$355,523	(\$343,478.91)	97%	75%
#2	\$3,010,461.05	\$2,181,984	(\$1,945,890.94)	89%	65%
#3	\$764,311.12	\$604,916	(\$598,429.76)	99%	78%
#4	\$887,150.62	\$675,923	(\$596,073.88)	88%	67%
#5	\$343,587.57	\$293,219	(\$287,751.88)	98%	84%
#6	\$366,152.26	\$301,842	(\$270,513.47)	90%	74%
#7	\$304,538.14	\$242,026	(\$222,322.46)	92%	73%
#8	\$368,528.33	\$302,830	(\$258,377.92)	85%	70%
#9					
TOTALS	\$6,502,832.17	\$4,958,263	(\$4,522,839.22)	91%	70%

	Calender	2004			
Client	Gross	Net	Collections	% (net)	% (gross)
#1	\$530,846.56	\$438,177	(\$369,693.24)	84%	70%
#2	\$4,016,846.70	\$3,182,635	(\$1,980,054.49)	62%	49%
#3	\$889,714.87	\$728,086	(\$533,975.20)	73%	60%
#4	\$1,107,538.02	\$887,959	(\$655,142.18)	74%	59%
#5	\$475,002.39	\$423,109	(\$278,815.46)	66%	59%
#6	\$424,467.77	\$347,775	(\$322,299.32)	93%	76%
#7	\$382,668.12	\$298,978	(\$266,846.25)	89%	70%
#8	\$396,335.32	\$331,210	(\$269,135.35)	81%	68%
#9	\$566,268.49	\$446,673	(\$375,354.63)	84%	66%
#10			La	10.02	
* 54% of gro	oss revenues come fro	om mileage charg	ges		
TOTALS	\$8,789,688.24	\$7,084,604	(\$5,051,316.12)	71%	57%

		2005			
Client	Gross	Net	Collections	% (net)	% (gross)
	ACOD 775 70	0100 111 00	(0000 007 00)	040/	000/
#1	\$598,775.79	\$486,111.98	(\$396,087.89)	81%	66%
#2	\$4,510,606.39	\$3,068,845.05	(\$2,478,772.16)	81%	55%
#3	\$926,850.04	\$703,439.76	(\$610,791.57)	87%	66%
#4	\$1,179,615.45	\$905,650.51	(\$669,330.10)	74%	57%
#5	\$571,009.19	\$472,396.25	(\$357,348.28)	76%	63%
#6	\$579,980.90	\$445,744.75	(\$380,039.71)	85%	66%
#7	\$405,914.69	\$309,566.93	(\$236,842.92)	77%	58%
#8	\$469,139.51	\$376,550.89	(\$262,526.36)	70%	56%
#9	\$660,009.89	\$496,073.75	(\$388,251.79)	78%	59%
#10			120)		I NAME
TOTALS	\$9,901,901,85	\$7,264,379,87	(\$5,779,990,78)	80%	58%

Fiscal Gross \$/run

	\$960
5.5 2	\$568
	\$721
1	\$645
	\$685
× 27	\$760
	\$669
1	\$619
1	\$517
1000	\$648

	2006			
Gross	Net	Collections	% (net)	% (gross)
\$629,049.70	\$476,677.09	(\$389,938.15)	82%	62%
\$5,648,565.53	\$3,938,304.42	(\$2,528,856.17)	64%	45%
\$1,066,260.43	\$790,863.14	(\$653,015.64)	83%	61%
\$1,310,270.97	\$1,033,657.47	(\$635,952.78)	62%	49%
\$740,922.05	\$595,703.57	(\$399,007.20)	67%	54%
\$670,876.60	\$500,628.47	(\$409,987.42)	82%	61%
\$577,781.54	\$450,219.03	(\$287,060.87)	64%	50%
\$662,766.59	\$540,281.80	(\$329,771.49)	61%	50%
\$727,157.79	\$516,107.35	(\$403,390.73)	78%	55%
\$3,918,548.77	\$2,858,236.60	(\$1,466,613.76)	51%	37%
\$12,033,651.20	\$11,700,678.94	(\$6,036,980.45)	52%	50%
	\$629,049.70 \$5,648,565.53 \$1,066,260.43 \$1,310,270.97 \$740,922.05 \$670,876.60 \$577,781.54 \$662,766.59 \$727,157.79 \$3,918,548.77	Gross         Net           \$629,049.70         \$476,677.09           \$5,648,565.53         \$3,938,304.42           \$1,066,260.43         \$790,863.14           \$1,310,270.97         \$1,033,657.47           \$740,922.05         \$595,703.57           \$670,876.60         \$500,628.47           \$577,781.54         \$450,219.03           \$662,766.59         \$540,281.80           \$727,157.79         \$516,107.35           \$3,918,548.77         \$2,858,236.60	Gross         Net         Collections           \$629,049.70         \$476,677.09         (\$389,938.15)           \$5,648,565.53         \$3,938,304.42         (\$2,528,856.17)           \$1,066,260.43         \$790,863.14         (\$653,015.64)           \$1,310,270.97         \$1,033,657.47         (\$635,952.78)           \$740,922.05         \$595,703.57         (\$399,007.20)           \$670,876.60         \$500,628.47         (\$409,987.42)           \$577,781.54         \$450,219.03         (\$287,060.87)           \$662,766.59         \$540,281.80         (\$329,771.49)           \$727,157.79         \$516,107.35         (\$403,390.73)           \$3,918,548.77         \$2,858,236.60         (\$1,466,613.76)	Gross         Net         Collections         % (net)           \$629,049.70         \$476,677.09         (\$389,938.15)         82%           \$5,648,565.53         \$3,938,304.42         (\$2,528,856.17)         64%           \$1,066,260.43         \$790,863.14         (\$653,015.64)         83%           \$1,310,270.97         \$1,033,657.47         (\$635,952.78)         62%           \$740,922.05         \$595,703.57         (\$399,007.20)         67%           \$670,876.60         \$500,628.47         (\$409,987.42)         82%           \$577,781.54         \$450,219.03         (\$287,060.87)         64%           \$662,766.59         \$540,281.80         (\$329,771.49)         61%           \$727,157.79         \$516,107.35         \$403,390.73)         78%           \$3,918,548.77         \$2,858,236.60         (\$1,466,613.76)         51%

Transports Average

557	\$1,129.35
5052	\$1,118.09
1110	\$960.59
1710	\$766.24
782	\$947.47
652	\$1,028.95
533	\$1,084.02
621	\$1,067.26
1196	\$607.99
3788	\$1,034.46
16,001	\$974.44

2007							
Client	Gross	Net	Collections	% (net) %	(gross)		
#1	\$765,872.13	\$616,351.32	(\$427,811.44)	69%	56%		
#1	\$7,033,718.00	\$5,067,442.85		62%	45%		
#3	\$1,406,907.66	\$1,065,867.14		72%	54%		
#4	\$1,651,471.15	\$1,334,473.29	(\$785,619.48)	59%	48%		
#5	\$1,052,373.97	\$851,455.26	(\$564,594.51)	66%	54%		
#6	\$864,416.16	\$624,055.20	(\$476,861.64)	76%	55%		
#7	\$757,508.41	\$536,704.72	(\$429,775.87)	80%	57%		
#8	\$817,454.29	\$633,896.84	\$474,475.54	75%	58%		
#9	\$538,470.89	\$360,490.66	(\$317,636.24)	88%	59%		
#10	\$3,519,050.74	\$2,481,080.16	(\$1,698,842.40)	68%	48%		
TOTALS	\$18,407,243.40	\$13,571,817.44	(\$9,083,189.56)	67%	49%		

Average
\$1,467.19
\$1,072.38
\$952.54
\$883.61
\$1,227.97
\$1,222.65
\$1,037.68
\$1,295.49
\$858.81
\$963.33
\$1,043.97

## 2008

Client	Gross	Net	Collections	% (net) %	(gross)
#1	\$1,052,698.52	\$664,624.17	(\$553,681.79)	83%	53%
#2	\$7,809,341.07	\$4,467,344.81	(\$3,790,392.38)	85%	49%
#3	\$1,532,403.37	\$961,380.81	(\$898,398.74)	93%	59%
#4	\$1,892,240.50	\$1,217,293.26	(\$1,032,694.99)	85%	55%
#5	\$582,572.59	\$388,100.62	(\$420,671.44)	108%	72%
#6	\$1,056,365.59	\$641,417.33	(\$625,594.21)	98%	59%
#7	\$984,215.92	\$619,410.43	(\$511,361.79)	83%	52%
#8	\$3,384,543.61	\$2,706,211.35		40%	32%
#9	New York Contract	5 S.			
#10	\$3,500,699.76	\$1,981,393.74	(\$1,672,371.54)	84%	48%
TOTALS	\$21,795,080,93	\$13,647,176.52	(\$10,598,124.19)	78%	49%

Transports	Average
539	\$1,953.06
6,974	\$1,119.78
1,515	\$1,011.49
1,970	\$960.53
391	\$1,489.96
775	\$1,363.05
826	
3,073	\$1,101.38
3,393	\$1,031.74
19,456	\$1,120.22

NOTES: Draper, Riverton, and UFA combined West Side in Riverton Database as of 07/01/08

## OGDEN CITY FIRE DEPARTMENT

	Gross Charges	Net Charges	<b>Collections</b>	<u>% Net</u>	<u>% Gross</u>
2003	\$3,010,461.05	\$2,181,984.26	(\$1,945,890.94)	89.18%	64.64%
2004	\$4,016,846.70	\$3,182,635.35	(\$1,980,054.49)	62.21%	49.29%
2005	\$4,510,606.39	\$3,068,845.05	(\$2,478,772.16)	80.77%	54.95%
2006	\$5,648,565.53	\$3,938,304.42	(\$2,528,856.17)	64.21%	44.77%
2007	\$7,033,718.00	\$5,067,442.85	(\$3,143,198.11)	62.03%	44.69%
2008	\$7,809,341.07	\$4,467,344.81	(\$3,790,392.38)	84.85%	48.54%

Year	Gross Charges	Collectible Charges	Collections	% of Net	% of Gross
2003	\$6,502,832.17	\$4,958,263.25	(\$4,522,839.22)	91.22%	69.55%
2004	\$8,789,688.24	\$7,084,604.18	(\$5,051,316.12)	71.30%	57.47%
2005	\$9,901,901.85	\$7,264,379.87	(\$5,779,990.78)	79.57%	58.37%
2006	\$12,033,651.20	\$11,700,678.94	(\$6,036,980.45)	51.60%	50.17%
2007	\$18,407,243.40	\$13,571,817.44	(\$9,083,189.56)	66.93%	49.35%
2008	\$21,795,080.93	\$13,647,176.52	(\$10,598,124.19)	77.66%	48.63%

# Financial Analysis:



# Salt Lake City Fire Department Ambulance Proposal

#### Revenue

Gross Revenue	
First Professional Services Projections	\$ 10,756,779
Pridemark Projections	\$ 12,014,888
Average	\$ 11,385,833
Net Revenue	
First Professional Services Projections	\$ 5,299,757
Pridemark Projections	\$ 5,046,253
Average	\$ 5,173,005
Expenses	
Personnel Services	
Fire Service Personnel	
Captain (1)	
Salary & Benefits	\$ 97,712
Firefighter / Paramedic Coordinator (1)	
Salary & Benefits	\$ 87,620
Ambulance Service Personnel	
ALS Ambulance Technician (24)	
Salary & Benefits	\$ 1,214,048
Overtime	\$ 69,326
Intermediate Ambulance Technician (8)	
Salary & Benefits	\$ 344,822
Overtime	\$ 22,501
BLS Ambulance Technician (32)	
Salary & Benefits	\$ 1,261,024
Overtime	\$ 76,777
Administrative Personnel	
Unit Hour Manager (1)	
Salary & Benefits	\$ 85,279
Overtime	\$ -
Office Technician (1)	
Salary & Benefits	\$ 62,143
Overtime	\$ -
Supply Technician (2)	
Salary & Benefits	\$ 90,544
Overtime	\$ 10,148
Subtotal for Personnel Services	\$ 3,421,945

# Salt Lake City Fire Department Ambulance Proposal

### **Operating Expenses**

Medical Supplies\$126,834Subtotal for Medical Supplies\$177,539Logistics\$69,480Office Supplies\$21,580Station Supplies\$15,216Technology Expenses\$108,970Administrative Expenses\$68,401Billing and Data Entry Expenses (as a % of net Revenue)\$362,1107.0% Of Net Revenue\$362,110Subtotal for Administrative Expenses\$645,757Ambulance Purchase/Lease Expense\$347,243Interest Expense\$32,838Vehicle Maintenance & Fuel\$128,000Subtotal For Vehicle Expenses\$508,081Fire Department Admin Fees\$491,220City Admin Fees\$80,382IMS Admin Fees\$107,130Building Costs\$107,130Midding Costs\$122,101General Fund\$52,282		
Subtotal for Medical Supplies         \$         177,539           Logistics         69,480           Office Supplies         21,580           Station Supplies         15,216           Technology Expenses         108,970           Administrative Expenses         68,401           Billing and Data Entry Expenses (as a % of net Revenue)         7.0%           7.0%         Of Net Revenue         \$           7.0%         Of Net Revenue         \$           7.0%         Of Net Revenue         \$           Subtotal for Administrative Expenses         \$         645,757           Ambulance Purchase/Lease Expense         \$         347,243           Interest Expense         \$         32,838           Vehicle Maintenance & Fuel         \$         128,000           Subtotal For Vehicle Expenses         \$         508,081           Fire Department Admin Fees         \$         491,220           City Admin Fees         \$         90,332           IMS Admin Fees         \$         107,130           Building Costs         \$         12,101           Airport         \$         12,202           Subtotal For Inter-departmental Transfers         \$         55,539,940	Medical Equipment	\$ 50,705
Logistics\$69,480Office Supplies\$21,580Station Supplies\$15,216Technology Expenses\$108,970Administrative Expenses\$68,401Billing and Data Entry Expenses (as a % of net Revenue)\$362,1107.0% Of Net Revenue\$362,110Subtotal for Administrative Expenses\$645,757Ambulance Purchase/Lease Expense\$347,243Interest Expense\$32,838Vehicle Maintenance & Fuel\$128,000Subtotal For Vehicle Expenses\$508,081Fire Department Admin Fees\$491,220City Admin Fees\$80,382IMS Admin Fees\$107,130Building Costs\$107,130Airport\$12,201Subtotal For Inter-departmental Transfers\$786,618TOTAL ANNUAL COST\$5,539,940One Time Capital Outlay Expenses\$266,502BLS Ambulances (6)\$266,502BLS Ambulances (6)\$82,497Technology Supplies\$87,999TOTAL ONE TIME COST\$436,999		\$ 126,834
Office Supplies       \$ 21,580         Station Supplies       \$ 15,216         Technology Expenses       \$ 108,970         Administrative Expenses       \$ 68,401         Billing and Data Entry Expenses (as a % of net Revenue)       \$ 362,110         7.0% Of Net Revenue       \$ 362,110         Subtotal for Administrative Expenses       \$ 645,757         Ambulance Purchase/Lease Expense       \$ 32,838         Vehicle Maintenance & Fuel       \$ 128,000         Subtotal For Vehicle Expenses       \$ 08,081         Fire Department Admin Fees       \$ 491,220         City Admin Fees       \$ 08,032         INS Admin Fees       \$ 017,130         Building Costs       \$ 12,101         General Fund       \$ 52,282         PILOT       \$ (13,201)         Subtotal For Inter-departmental Transfers       \$ 786,618         TOTAL ANNUAL COST       \$ 5,539,940         One Time Capital Outlay Expenses       \$ 266,502         ALS Ambulances (6)       \$ 266,502         BLS Ambulances (4)       \$ 82,497         Technology Supplies       \$ 7,999         TOTAL ONE TIME COST       \$ 436,999	Subtotal for Medical Supplies	\$ 177,539
Station Supplies       \$ 15,216         Technology Expenses       \$ 108,970         Administrative Expenses       \$ 68,401         Billing and Data Entry Expenses (as a % of net Revenue)       \$ 362,110         7.0% Of Net Revenue       \$ 362,110         Subtotal for Administrative Expenses       \$ 645,757         Ambulance Purchase/Lease Expense       \$ 347,243         Interest Expense       \$ 32,438         Vehicle Maintenance & Fuel       \$ 128,000         Subtotal For Vehicle Expenses       \$ 08,081         Fire Department Admin Fees       \$ 491,220         City Admin Fees       \$ 00,382         IMS Admin Fees       \$ 107,130         Building Costs       \$ 12,101         Airport       \$ 12,202         PILOT       \$ 12,202         Subtotal For Inter-departmental Transfers       \$ 786,618         TOTAL ANNUAL COST       \$ 5,539,940         One Time Capital Outlay Expenses       \$ 266,502         ALS Ambulances (6)       \$ 266,502         BLS Ambulances (4)       \$ 82,497         Technology Supplies       \$ 7,999         TOTAL ONE TIME COST       \$ 436,9999	Logistics	\$ 69,480
Technology Expenses\$108,970Administrative Expenses\$68,401Billing and Data Entry Expenses (as a % of net Revenue)7.0% Of Net Revenue\$7.0% Of Net Revenue\$362,110Subtotal for Administrative Expenses\$645,757Ambulance Purchase/Lease Expense\$347,243Interest Expense\$32,838Vehicle Maintenance & Fuel\$128,000Subtotal For Vehicle Expenses\$508,081Fire Department Admin Fees\$491,220City Admin Fees\$80,382IMS Admin Fees\$107,130Building Costs\$107,130Airport\$12,101General Fund\$52,282PILOT\$(13,201)Subtotal For Inter-departmental Transfers\$786,618TOTAL ANNUAL COST\$5,5339,940One Time Capital Outlay Expenses\$82,497ALS Ambulances (6)\$266,502BLS Ambulances (4)\$82,497Technology Supplies\$87,999TOTAL ONE TIME COST\$436,999	Office Supplies	\$ 21,580
Administrative Expenses\$68,401Billing and Data Entry Expenses (as a % of net Revenue)7.0% Of Net Revenue\$362,110Subtotal for Administrative Expenses\$645,757Ambulance Purchase/Lease Expense\$347,243Interest Expense\$32,838Vehicle Maintenance & Fuel\$128,000Subtotal For Vehicle Expenses\$508,081Fire Department Admin Fees\$491,220City Admin Fees\$491,220City Admin Fees\$80,382IMS Admin Fees\$107,130Building Costs\$12,101Airport\$12,201Subtotal For Inter-departmental Transfers\$786,618TOTAL ANNUAL COST\$5,539,940One Time Capital Outlay Expenses\$266,502BLS Ambulances (6)\$266,502BLS Ambulances (4)\$82,497Technology Supplies\$87,999TOTAL ONE TIME COST\$436,999	Station Supplies	\$ 15,216
Billing and Data Entry Expenses (as a % of net Revenue)362,1107.0% Of Net Revenue\$362,110Subtotal for Administrative Expenses\$645,757Ambulance Purchase/Lease Expense\$347,243Interest Expense\$32,838Vehicle Maintenance & Fuel\$128,000Subtotal For Vehicle Expenses\$508,081Fire Department Admin Fees\$491,220City Admin Fees\$491,220City Admin Fees\$645,777Misk Admin Fees\$107,130Building Costs\$107,130Airport\$12,101General Fund\$52,282PILOT\$(13,201)Subtotal For Inter-departmental Transfers\$786,618TOTAL ANNUAL COST\$5,539,940One Time Capital Outlay Expenses\$22,497Ambulances (6)\$266,502BLS Ambulances (4)\$22,497Technology Supplies\$7,999TOTAL ONE TIME COST\$436,999	Technology Expenses	\$ 108,970
7.0% Of Net Revenue\$ 362,110Subtotal for Administrative Expenses\$ 645,757Ambulance Purchase/Lease Expense\$ 347,243Interest Expense\$ 32,838Vehicle Maintenance & Fuel\$ 128,000Subtotal For Vehicle Expenses\$ 508,081Fire Department Admin Fees\$ 491,220City Admin Fees\$ 491,220City Admin Fees\$ 007,130Building Costs\$ 107,130Airport\$ 12,101General Fund\$ 52,282PILOT\$ (13,201)Subtotal For Inter-departmental Transfers\$ 786,618TOTAL ANNUAL COST\$ 5,539,940One Time Capital Outlay Expenses\$ 266,502Ambulances (6)\$ 266,502BLS Ambulances (4)\$ 82,497Technology Supplies\$ 87,999TOTAL ONE TIME COST\$ 436,999	Administrative Expenses	\$ 68,401
Subtotal for Administrative Expenses\$645,757Ambulance Purchase/Lease Expense\$347,243Interest Expense\$32,838Vehicle Maintenance & Fuel\$128,000Subtotal For Vehicle Expenses\$508,081Fire Department Admin Fees\$491,220City Admin Fees\$80,382IMS Admin Fees\$80,382IMS Admin Fees\$107,130Building Costs\$107,130Airport\$12,101General Fund\$52,282PILOT\$(13,201)Subtotal For Inter-departmental Transfers\$786,618TOTAL ANNUAL COST\$5,539,940One Time Capital Outlay Expenses\$266,502Ambulances (6)\$266,502BLS Ambulances (4)\$82,497Technology Supplies\$87,999TOTAL ONE TIME COST\$436,999	Billing and Data Entry Expenses (as a % of net Revenue)	
Ambulance Purchase/Lease Expense\$ 347,243Interest Expense\$ 32,838Vehicle Maintenance & Fuel\$ 128,000Subtotal For Vehicle Expenses\$ 508,081Fire Department Admin Fees\$ 491,220City Admin Fees\$ 491,220City Admin Fees\$ 107,130Building Costs\$ 107,130Airport\$ 12,101General Fund\$ 52,282PILOT\$ (13,201)Subtotal For Inter-departmental Transfers\$ 786,618TOTAL ANNUAL COST\$ 5,539,940One Time Capital Outlay Expenses\$ 266,502BLS Ambulances (6)\$ 266,502BLS Ambulances (4)\$ 82,497Technology Supplies\$ 87,999TOTAL ONE TIME COST\$ 436,999	7.0% Of Net Revenue	\$ 362,110
Interest Expense       \$ 32,838         Vehicle Maintenance & Fuel       \$ 128,000         Subtotal For Vehicle Expenses       \$ 508,081         Fire Department Admin Fees       \$ 491,220         City Admin Fees       \$ 80,382         IMS Admin Fees       \$ 03,822         IMS Admin Fees       \$ 03,822         IMS Admin Fees       \$ 03,822         IMS Admin Fees       \$ 017,130         Building Costs       \$ 107,130         Building Costs       \$ 107,130         Building Costs       \$ 107,130         Building Costs       \$ 107,130         Building Costs       \$ 12,101         General Fund       \$ 52,282         PILOT       \$ (13,201)         Subtotal For Inter-departmental Transfers       \$ 786,618         TOTAL ANNUAL COST       \$ 5,539,940         One Time Capital Outlay Expenses       \$ 266,502         ALS Ambulances (6)       \$ 266,502         BLS Ambulances (4)       \$ 82,497         Technology Supplies       \$ 7,999         TOTAL ONE TIME COST       \$ 436,999	Subtotal for Administrative Expenses	\$ 645,757
Vehicle Maintenance & Fuel       \$ 128,000         Subtotal For Vehicle Expenses       \$ 508,081         Fire Department Admin Fees       \$ 491,220         City Admin Fees       \$ 80,382         IMS Admin Fees       \$ 03,822         IMS Admin Fees       \$ 03,822         IMS Admin Fees       \$ 00,382         IMS Admin Fees       \$ 0107,130         Building Costs       \$ 12,101         General Fund       \$ 52,282         PILOT       \$ (13,201)         Subtotal For Inter-departmental Transfers       \$ 786,618         TOTAL ANNUAL COST       \$ 5,539,940         One Time Capital Outlay Expenses       \$ 266,502         ALS Ambulances (6)       \$ 266,502         BLS Ambulances (4)       \$ 82,497         Technology Supplies       \$ 7,999         TOTAL ONE TIME COST       \$ 436,999	Ambulance Purchase/Lease Expense	\$ 347,243
Subtotal For Vehicle Expenses         \$         508,081           Fire Department Admin Fees         \$         491,220           City Admin Fees         \$         80,382           IMS Admin Fees         \$         80,382           IMS Admin Fees         \$         56,704           Risk Admin Fees         \$         107,130           Building Costs         *         107,130           Airport         \$         12,101           General Fund         \$         52,282           PILOT         \$         (13,201)           Subtotal For Inter-departmental Transfers         \$         786,618           TOTAL ANNUAL COST         \$         5,539,940           One Time Capital Outlay Expenses         \$         266,502           ALS Ambulances (6)         \$         266,502           BLS Ambulances (4)         \$         82,497           Technology Supplies         \$         87,999           TOTAL ONE TIME COST         \$         436,999	Interest Expense	\$ 32,838
Fire Department Admin Fees       \$ 491,220         City Admin Fees       \$ 80,382         IMS Admin Fees       \$ 56,704         Risk Admin Fees       \$ 107,130         Building Costs       \$ 107,130         Airport       \$ 12,101         General Fund       \$ 52,282         PILOT       \$ (13,201)         Subtotal For Inter-departmental Transfers       \$ 786,618         TOTAL ANNUAL COST       \$ 5,539,940         One Time Capital Outlay Expenses       \$ 266,502         ALS Ambulances (6)       \$ 266,502         BLS Ambulances (4)       \$ 82,497         Technology Supplies       \$ 87,999         TOTAL ONE TIME COST       \$ 436,999	Vehicle Maintenance & Fuel	\$ 128,000
City Admin Fees       \$ 80,382         IMS Admin Fees       \$ 56,704         Risk Admin Fees       \$ 107,130         Building Costs       \$ 107,130         Building Costs       \$ 12,101         General Fund       \$ 52,282         PILOT       \$ (13,201)         Subtotal For Inter-departmental Transfers       \$ 786,618         TOTAL ANNUAL COST       \$ 5,539,940         One Time Capital Outlay Expenses       \$ 5,539,940         ALS Ambulances (6)       \$ 266,502         BLS Ambulances (4)       \$ 82,497         Technology Supplies       \$ 87,999         TOTAL ONE TIME COST       \$ 436,999	Subtotal For Vehicle Expenses	\$ 508,081
IMS Admin Fees       \$ 56,704         Risk Admin Fees       \$ 107,130         Building Costs       \$ 12,101         Airport       \$ 12,282         Airport       \$ 12,201         General Fund       \$ 52,282         PILOT       \$ (13,201)         Subtotal For Inter-departmental Transfers       \$ 786,618         TOTAL ANNUAL COST       \$ 5,539,940         One Time Capital Outlay Expenses       \$ 5,539,940         ALS Ambulances (6)       \$ 266,502         BLS Ambulances (4)       \$ 82,497         Technology Supplies       \$ 87,999         TOTAL ONE TIME COST       \$ 436,9999	Fire Department Admin Fees	\$ 491,220
Risk Admin Fees\$107,130Building Costs\$12,101Airport\$52,282PILOT\$(13,201)Subtotal For Inter-departmental Transfers\$786,618TOTAL ANNUAL COST\$5,539,940One Time Capital Outlay Expenses\$266,502ALS Ambulances (6)\$266,502BLS Ambulances (4)\$82,497Technology Supplies\$87,999TOTAL ONE TIME COST\$436,999	City Admin Fees	\$ 80,382
Building Costs\$12,101Airport\$52,282General Fund\$52,282PILOT\$(13,201)Subtotal For Inter-departmental Transfers\$786,618TOTAL ANNUAL COST\$5,539,940One Time Capital Outlay Expenses\$5,539,940Ambulance Supplies\$266,502BLS Ambulances (6)\$266,502BLS Ambulances (4)\$82,497Technology Supplies\$87,999TOTAL ONE TIME COST\$436,999	IMS Admin Fees	\$ 56,704
Airport\$12,101General Fund\$52,282PILOT\$(13,201)Subtotal For Inter-departmental Transfers\$786,618TOTAL ANNUAL COST\$\$,5,539,940One Time Capital Outlay Expenses\$5,539,940Ambulance SuppliesALS Ambulances (6)\$266,502BLS Ambulances (4)\$82,497Technology Supplies\$87,999TOTAL ONE TIME COST\$436,999	Risk Admin Fees	\$ 107,130
General Fund\$52,282PILOT\$(13,201)Subtotal For Inter-departmental Transfers\$786,618TOTAL ANNUAL COST\$\$5,539,940One Time Capital Outlay Expenses\$5,539,940Ambulance Supplies\$266,502BLS Ambulances (6)\$266,502BLS Ambulances (4)\$82,497Technology Supplies\$87,999TOTAL ONE TIME COST\$436,999	Building Costs	
PILOT\$(13,201)Subtotal For Inter-departmental Transfers\$786,618TOTAL ANNUAL COST\$5,539,940One Time Capital Outlay Expenses\$5,539,940Ambulance Supplies\$266,502ALS Ambulances (6)\$266,502BLS Ambulances (4)\$82,497Technology Supplies\$87,999TOTAL ONE TIME COST\$436,999	Airport	\$ 12,101
Subtotal For Inter-departmental Transfers\$786,618TOTAL ANNUAL COST\$5,539,940One Time Capital Outlay Expenses*5,539,940Ambulance Supplies*266,502ALS Ambulances (6)\$266,502BLS Ambulances (4)\$82,497Technology Supplies\$87,999TOTAL ONE TIME COST\$436,999	General Fund	\$ 52,282
TOTAL ANNUAL COST\$ 5,539,940One Time Capital Outlay ExpensesAmbulance SuppliesALS Ambulances (6)\$ 266,502BLS Ambulances (4)\$ 82,497Technology Supplies\$ 87,999TOTAL ONE TIME COST\$ 436,999	PILOT	\$ (13,201)
One Time Capital Outlay Expenses         Ambulance Supplies         ALS Ambulances (6)       \$ 266,502         BLS Ambulances (4)       \$ 82,497         Technology Supplies       \$ 87,999         TOTAL ONE TIME COST       \$ 436,9999	Subtotal For Inter-departmental Transfers	\$ 786,618
Ambulance SuppliesALS Ambulances (6)\$ 266,502BLS Ambulances (4)\$ 82,497Technology Supplies\$ 87,999TOTAL ONE TIME COST\$ 436,999	TOTAL ANNUAL COST	\$ 5,539,940
ALS Ambulances (6)       \$ 266,502         BLS Ambulances (4)       \$ 82,497         Technology Supplies       \$ 87,999         TOTAL ONE TIME COST       \$ 436,999	One Time Capital Outlay Expenses	
BLS Ambulances (4)       \$ 82,497         Technology Supplies       \$ 87,999         TOTAL ONE TIME COST       \$ 436,999	Ambulance Supplies	
TOTAL ONE TIME COST \$ 436,999	ALS Ambulances (6)	266,502
TOTAL ONE TIME COST \$ 436,999		\$
	Technology Supplies	\$ 87,999
TOTAL COST \$ 5,976,939	TOTAL ONE TIME COST	\$ 436,999
	TOTAL COST	\$ 5,976,939

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Revenue	FY2010 April - June	FY2011	FY2012	FY2013	FY2014	FY2015
Net Revenue	0	4,029,900	5,510,217	5,869,411	6,252,019	6,659,568
Expenses Dersonnel Services	855 486	3 507 494	3 595 181	3 685 061	3 777 188	3 871 618
			10-10-010	Toplopla	0011	
Operating Expenses						
Subtotal for Medical Supplies	44,385	181,231	185,001	188,849	192,777	196,787
Subtotal for Administrative Expenses	161,439	661,901	678,449	695,410	712,795	730,615
Subtotal For Vehicle Expenses	127,020	520,783	533,803	547,148	560,827	574,848
Subtotal For Inter-departmental Transfers	196,655	802,980	819,682	836,731	854,135	871,901
TOTAL ANNUAL COST	1,384,985	5,674,389	5,812,116	5,953,199	6,097,722	6,245,769
TOTAL ONE TIME COST	436,999	,			'n	
TOTAL COST	1,821,984	5,674,389	5,812,116	5,953,199	6,097,722	6,245,769
Net	(1,821,984)	(1,644,489)	(301,899)	(83,788)	154,297	413,799
Assumptions Collections are at a 6 month lag						
Call Volume (Based on average annual SLC call volume from FY03 to FY09)		2.34%	2.34%	2.34%	2.34%	2.34%
Transport Rate Increase (Based on transport volume for SLC 2000 to 2007) State Allowable Date Torrease (Based on 10 Year Obf for Medical Eveneed)		2.55%	2.55%	2.55%	2.55%	2.55%
Collection percentage will remain static		45.40%	45.40%	45.40%	45.40%	45.40%
Expenses will increase based on the following percentages each year						
Payroll (based on 10 Year CPI)		0%05.2	%0G.Z	%09.7	2.50%	2.50%
Supplies (based on IU Year CP1 - Less rood and Energy)		2.08%	2.08%	2.08%	2.08%	2.08%
Valida Evenance (Parad an 10 Var CDT)		0/0C'7	2003 C	%0C'7	04.0C"Z	2.50%
Venice cyperces (pased on to real of ) Inter-Departmental Transfers (Based on 10 Year CPI - Less Food and Energy)	Energy)	2.08%	2.08%	2.08%	2.08%	2.08%

# Staffing Analysis:



#### Week 1 of Schedule

week I of Schedule						-			
1 ALS & 1 BLS	12	12	12	12	12	12	12	48	36
1 ALS & 1 BLS	12	12	12	12	12	12	12	48	36
1 ALS & 1 BLS	12	12	12	12	12	12	12	48	36
1 ALS & 1 BLS	12	12	12	12	12	12	12	48	36
1 ALS & 1 BLS	12	12	12	12	12	12	12	48	36
1 ALS & 1 BLS	12	12	1.2	12	12	12	12	48	36
1 ALS & 1 BLS	12	12	12	12	12	12	12	48	36
1 ALS & 1 BLS	12	12	12	12	1.2	12	12	48	36
1 ALS & 1 BLS	12	12	12	12	12	12	12	48	36
1 ALS & 1 BLS	12	12	12	12	12	12	12	48	36
1 Intermediate & 1 BLS	12	12	12	12	12	12	12	48	36
1 Intermediate & 1 BLS	12	12	12	12	12	12	12	48	36
1 Intermediate & 1 BLS	12	12	12	12	12	12	12	48	36
Week 2 of Schedule									
1 ALS & 1 BLS	12	12	12	12	12	12	12	36	48
1 ALS & 1 BLS	12	12	12	12	12	12	12	36	48
1 ALS & 1 BLS	12	12	12	12	12	12	12	36	48
1 ALS & 1 BLS	12	12	12	12	12	12	12	36	48
1 ALS & 1 BLS	12	12	12	12	12	12	12	36	48
1 ALS & 1 BLS	12	12	12	12	12	12	12	36	48
1 ALS & 1 BLS	12	12	12	12	12	12	12	36	48
1 ALS & 1 BLS	12	12	12	12	12	12	12	36	48
1 ALS & 1 BLS	12	12	12	12	12	12	12	36	48
1 ALS & 1 BLS	12	12	12	12	12	12	12	36	48
1 Intermediate & 1 BLS	12	12	12	12	12	12	12	36	48
1 Intermediate & 1 BLS	12	12	12	12	12	12	12	36	48
1 Intermediate & 1 BLS	12	12	12	12	12	12	12	36	48

#### **Personnel Calculations**

24 Hour Rigs		Scheduled
Count	5.0	Shifts per Week
Hours per day	24.0	Weeks per Year
Days per week	7.0	Total Shifts
Total Hours	840.0	Hours per Shift
		<b>Total Scheduled Hours</b>
12 Hour Rigs		Available Leave
Count	3.0	Available Sick Leave
Hours per day	12.0	Available Holiday
Days per week	7.0	Available Vacation
Total Hours	252.0	Scheduled Hours less Le
Total Weekly Hours	1,092.0	Percent worked
Shift Length	12.0	
# of Shifts	91.0	
Shifts per person	3.5	
Personnel to Fill Shifts	26.0	
Personnel per Unit	2.0	
Personnel to Staff Rigs	52.0	
Percent worked (less available leave)	83.7%	
TOTAL PERSONNEL NEEDED	62.0	
		Pension Rates
ALS Personnel	31	Firefighter
BLS Personnel	31	Non Contributory

hifts per Week	3.5
leeks per Year	52.0
otal Shifts	182.0
ours per Shift	12.0
al Scheduled Hours	2,184.0
ailable Leave	
vailable Sick Leave	80.0
vailable Holiday	156.0
vailable Vacation	120.0
eduled Hours less Leave	1,828.0
cent worked	83.7%
	0017 70

Firefighter	14.81%
Non Contributory	13.37%

ALS Personnel Costs			Office Technician		
Salary	\$	32,000	Salary	\$	41,000
Longevity		-	Longevity	\$	-
Education	\$	1,200	Education	\$	-
Uniform Allowance	\$	780	Uniform Allowance	\$	780
FICA	\$	2,600	FICA	\$	3,197
501C9	\$	632	501C9	\$	632
Pension	\$	4,383	Pension	\$	5,586
Insurance	\$ \$ \$ \$ \$ \$ \$ \$ \$	10,948	Insurance	\$ \$ \$ \$ \$	10,948
TOTAL	\$	52,543	TOTAL	\$	62,143
Hourly Rate	\$	15.38	Hourly Rate	\$	19.71
OT Rate	\$	23.07	OT Rate	\$	29.57
Intermediate Personn	el Costs		<b>Operations Manager</b>		
Salary	\$	25,000	Salary	\$	61,500
Longevity	\$	-	Longevity	\$	-
Education	\$	300	Education		300
Uniform Allowance		780	Uniform Allowance	\$ \$ \$ \$ \$ \$ \$ \$	720
FICA	\$ \$ \$ \$ \$ \$ \$	1,996	FICA	\$	4,783
501C9	\$	632	501C9	\$	632
Pension	\$	3,447	Pension	\$	8,319
Insurance	\$	10,948	Insurance	\$	10,948
TOTAL	\$	43,103	TOTAL	\$	87,202
Hourly Rate	\$	12.02	Hourly Rate	\$	29.57
OT Rate	\$	18.03	OT Rate	\$	44.36
<b>BLS Personnel Costs</b>			Supply Technician		
Salary	\$	21,000	Salary	\$	27,060
Longevity	\$	-	Longevity	\$	-
Education	\$	-	Education	\$	-
Uniform Allowance	\$	780	Uniform Allowance	\$	780
FICA	\$	1,667	FICA	\$	2,130
501C9	\$	632	501C9	\$	632
Pension	\$	2,912	Pension	\$	3,722
Insurance	* * * * * * *	10,948	Insurance	\$ \$ \$ \$ \$ \$ \$	10,948
TOTAL	\$	37,939	TOTAL	\$	45,272
Hourly Rate	\$	10.10	Hourly Rate		13.01
OT Rate	\$	15.15	OT Rate	\$	19.52

#### **Expected Ambulance personnel costs**

ALS Personnel Costs Daily staffing need Personnel to meet need		1.20	20 24	Administrative Captain Daily staffing need Personnel to meet need		1 1.20 1
reisonner to meet need		1.20	21	reisonner to meet need		1.20 1
Salary and Benefit Cost	\$	1,261,0	24	Salary and Benefit Cost	\$	97,712
Weekly overtime (hours)	т	-//-	64	Weekly overtime (hours)	Ŧ	0
Overtime Cost	\$	76,7		Overtime Cost	\$	-
TOTAL ALS Cost	\$	1,337,80	01	TOTAL ALS Cost	\$	97,712
Intermediate Personnel Co	nete			Firefighter / Paramedic Co	ord	inator
Daily staffing need	1313		6	Daily staffing need	oru	1
Personnel to meet need		1.20	8	Personnel to meet need		1.20 1
reisonner to meet need		1.20	U	reisonner to meet need		1.20
Salary and Benefit Cost	\$	344,8	22	Salary and Benefit Cost	\$	87,620
Weekly overtime (hours)	Ŧ	511,5	24	Weekly overtime (hours)	4	0
Overtime Cost	\$	22,5		Overtime Cost	\$	-
overalle cost	4		01		4	
TOTAL Intermediate Cost	\$	367,32	24	TOTAL FF / PM Cost	\$	87,620
<b>BLS Personnel Costs</b>				<b>Operations Manager</b>		
Daily staffing need		26	5.0	Daily staffing need		1
Personnel to meet need		1.20	32	Personnel to meet need		1.20 1
Salary and Benefit Cost	\$	1,214,0	48	Salary and Benefit Cost	\$	85,279
Weekly overtime (hours)			88	Weekly overtime (hours)		0
Overtime Cost	\$	69,3	26	Overtime Cost	\$	-
	1					
TOTAL BLS Cost	\$	1,283,37	74	TOTAL Log/Supp Mgr Cost	\$	85,279
Office Technician				Supply Technician		
Daily staffing need			1	Daily staffing need		2
Personnel to meet need		1.20	1	Personnel to meet need		1.20 2
reisonner to meet need		1.20	1	reisonner to meet need		1.20 2
Salary and Benefit Cost	\$	62,1	43	Salary and Benefit Cost	\$	90,544
Weekly overtime (hours)	4	02,1	0	Weekly overtime (hours)	Ŷ	10
Overtime Cost	\$			Overtime Cost	\$	10,148
overtime cost	4			overtime cost	4	10,110
TOTAL ALS Cost	\$	62,14	43	<b>TOTAL Supply Tech Cost</b>	\$	100,692
TOTAL NEW PERSONNEL			70			
TOTAL Cost	\$	3,421,94				
and the second		and the second second second second	1			

# Vehicles And Supplies:





## Salt Lake City Fire Department Ambulance Proposal Operating Expenses

#### **Annual Costs**

Annual Costs					
Medical Equipment					
AEDs & Cardiac Monitoring Devices					
Portable cardiac monitor/defibrillator/pacer with					
adult and pediatric capabilities	2	\$	22,800.95	\$ 45,601.90	
Portable AED	2	\$	2,551.35	\$ 5,102.70	
(Budget for replacement of units)					
Subtotal for Medical Equipment				\$ 50,704.60	
Medical Supplies (On-going Expenses)					
Trauma Supplies					
IV Supplies	4,782	\$	10.00	\$ 47,820.00	
C-collar	1,200	\$	5.50	\$ 6,600.00	
Head bed	1,200	\$	4.50	\$ 5,400.00	
NRB	3,000	\$	0.96	\$ 2,880.00	
Cannula	3,000	\$	0.34	\$ 1,020.00	
Gloves	45,000	\$	0.15	\$ 6,750.00	
Durables		·			
Stretcher	1	\$	3,000.00	\$ 3,000.00	
Power stretcher	1	\$	8,000.00	\$ 8,000.00	
Spider straps	500	\$	24.00	\$ 12,000.00	
Backboard	5	\$	100.00	\$ 500.00	
Pillows	100	\$	5.00	\$ 500.00	
Towels	100	\$	5.00	\$ 500.00	
Washcloths	50	\$	5.00	\$ 250.00	
Laundry					
Linen	10,000	\$	0.60	\$ 6,000.00	
Pillows	300	\$	0.48	\$ 144.00	
Towels	10,000	\$	0.21	\$ 2,100.00	
Washcloths	300	\$	0.20	\$ 60.00	
Electronics					
Pulse oximeters	1	\$	340.00	\$ 340.00	
Suction	1	\$	600.00	\$ 600.00	
Glucometers	1	\$	70.00	\$ 70.00	
Examination Fees					
EMT Certifications	32	\$	45.00	\$ 1,440.00	
EMT Intermediate Certifications	8	\$	45.00	360.00	
PM Certifications	20	\$	25.00	\$ 500.00	
Chemicals					
Oxygen				\$ 10,000.00	
Microcomputer					
IMS Lease Fees	10	\$	1,000.00	\$ 10,000.00	
Aircards					
Licenses					

Subtotal for Medical Supplies

\$ 126,834.00

## Salt Lake City Fire Department Ambulance Proposal Operating Expenses

Increase Factor			
Current Employees Employees	356		
New Employees	70		
% Increase in employees		16.43%	
Office Supplies			
Books and Magazines	\$ 28,370.00		
Office Supplies	\$ 77,160.00		
Other Supplies	\$ 25,800.00		
Current Fire Department Budget Office Supplies	\$ 131,330.00		
Budget Increase		\$ 21,580.05	
Subtotal for Office Supplies			\$ 21,580.05
Station Supplies			
Building and Land Maintenance	\$ 92,600.00		
Current Fire Department Budget Office Supplies	\$ 92,600.00		
Budget Increase		\$ 15,215.96	
Subtotal for Station Supplies			\$ 15,215.96
Administrative Expenses			
Training and Education Equipment	\$ 30,480.00		
Other Equipment	\$ 16,688.00		
Meals and Entertainment	\$ 18,000.00		
Medical and Examination Fees	\$ 99,000.00		
Conventions and Travel	\$ 62,760.00		
Recruitment	\$ 37,200.00		
Current Fire Department Budget Office Supplies	\$ 264,128.00		
Budget Increase		\$ 43,401.31	
Protective Clothing		\$ 10,000.00	
Dr Joyce		\$ 15,000.00	
Subtotal for Administrative Expenses			\$ 68,401.31
Interdepartmental Fees			
Insurance Liability Expense			
Risk Admin Fee		\$ 132,869.00	
Subtotal for Administrative Expenses			\$ 132,869.00
Subtotal for Administrative Expenses			\$ 282,735.92

	Qty		Price		Total Cost	
Ambulances						
Standard						
Ambulance Purchase/Lease Expense	7	\$	126,996	\$	888,972	
Annual Lease Payments				\$	222,243	
Interest / Lease Expense	4.50%			\$	21,017	
Bariatric						
Ambulance Purchase/Lease Expense	1	\$	150,000	\$	150,000	
Annual Lease Payments				\$	37,500	
Interest Expense	4.50%			\$	3,546	
4 Wheel Drive						
Ambulance Purchase/Lease Expense	2	\$	150,000	\$	300,000	
Annual Lease Payments				\$	75,000	
Interest Expense	4.50%			\$	7,093	
Support Vehicles						
Supply Van						
Ambulance Purchase/Lease Expense	1	\$	20,000	\$	20,000	
Annual Lease Payments				\$	5,000	
Interest / Lease Expense	4.50%			\$	473	
Support Vehicles						
Ambulance Purchase/Lease Expense	2	\$	15,000	\$	30,000	
Annual Lease Payments				\$	7,500	
Interest / Lease Expense	4.50%			\$	709	
On-going Expenses	Miles	Co	ost / Mile			
Vehicle Maintenance & Fuel	100 100 1					
Average Miles per Unit	20,000					
Total Units	10					
Annual Miles	200,000	\$	0.64	\$	128,000	
TOTAL Purchase Price				\$	1,388,972	
TOTAL Annual Lease Payments				\$	347,243	
TOTAL Interest / Lease Expense				\$	32,838	
TOTAL Lease Price				\$	380,081	
Subtotal For Vehicle Expenses				\$	508,081	

Assumptions		
Purchase Price	\$	126,996
Interest Rate		4.5%
# of Payments		48
Annual Payment		\$34,751
Total Payment	\$	139,006
Total Interest	\$ \$ \$	12,010
Annual Interest	\$	3,002
Purchase Price	\$	150,000
Interest Rate		4.5%
# of Payments		48
Annual Payment		\$41,046
Total Payment	\$	164,185
Total Interest	\$	14,185
Annual Interest	\$	3,546
Purchase Price	\$	20,000
Interest Rate		4.5%
# of Payments		48
Annual Payment		\$5,473
Total Payment	\$	21,891
Total Interest	\$ \$ \$	1,891
Annual Interest	\$	473
Purchase Price	\$	15,000
Interest Rate		4.5%
# of Payments		48
Annual Payment		\$4,105
Total Payment	\$	16,419
Total Interest	\$	1,419
Annual Interest	\$	355

Ambulance Equipment	Qty	Pr	ice	Tota	al Cost
BLS Ambulance (per Ambulance) General Supplies					
Blood pressure cuffs, one adult, one pediatric	2	\$	7.84	\$	15.68
Stethoscopes, one adult and one pediatric or combination		\$	20.00		40.00
Thermometer or equivalent	1		144.00	\$	144.00
Glucose measuring device	1		70.00	₽ \$	70.00
Head immobilization devices or equivalent		₽ \$	4.44	₽ \$	8.88
Lower extremity traction splints or equivalent, one adult and one	2	₽	4.44	₽	0.00
pediatric	2	\$	196.95	\$	393.90
Non-traction extremity splints, one upper, one lower, or PASG pants	s 2	\$	112.35	\$	224.70
Spine boards, one short and one long. Wooden boards must be					
coated or sealed	2	\$	98.50	\$	197.00
Full body pediatric immobilization device. (Paramedic transfer units					
excluded)	1			\$	-
Heavy duty shears	2	\$	0.89	\$	1.78
Blankets	2	\$	0.69	\$	1.38
Towels	2	\$	-	\$	-
Universal sterile dressings, 9"x5", 10"x8", 8"x 9", or equivalent	2	\$	0.21	\$	0.42
Gauze pads, sterile, 4" x 4".	1	\$	5.65	\$	5.65
Bandages, self-adhering, soft roller type, 4"x 5 yards or equivalent	8	\$	0.98	\$	7.84
Rolls of tape	2		0.66	\$	1.32
Cervical collars, three adult and one pediatric or equivalent	4	\$	5.49	\$	21.96
Triangular bandages	2	\$	0.18	\$	0.36
Boxes of gloves, one box non-sterile and one box latex free or					
equivalent	2	\$	8.90	\$	17.80
Pairs Sterile gloves	2	\$	0.40		0.80
Obstetrical kits, sterile	1	\$	10.90	\$	10.90
Occlusive sterile dressings or equivalent	4	\$	0.89		3.56
Portable jump kit stocked with appropriate medical supplies	2	\$	124.75	\$	249.50
Printed Pediatric Reference Material	1	\$	120.00	\$	120.00
TOTAL GENERAL SUPPLIES				\$	1,537.43
Defibrillator Equipment and Supplies					
Portable cardiac monitor/defibrillator/pacer with adult and pediatric		+	22 000 05		
capabilities			22,800.95		-
Portable AED	1	\$	2,551.35		2,551.35
Sets Electrodes or equivalent	2		1.39	\$	2.78
Sets Combination type defibrillator pads or equivalent Sets Electrode wire sets or equivalent. (One only for paramedic	2	\$	13.00	\$	26.00
transfer service)	2	\$	112.00	\$	224.00
TOTAL DEFIBRILLATOR EQUIPMENT AND SUPPLIES				\$	2,804.13

Ambulance Equipment	Qty	Price		Total Co	st
Airway Equipment And Supplies					
Portable or fixed suction, with wide bore tubing and rigid pharyngeal					
suction tip		\$	0.73		0.73
Oxygen saturation monitor		\$	339.50	\$	339.50
Baby syringe, bulb type separate from the OB kit	1		0.18		0.18
Laryngoscope with batteries curved and straight blades	0	\$	950.00	\$	-
Water based lubricant, one tube or equivalent	1	\$	0.02	\$	0.02
Endotracheal tubes, two each, uncuffed 3, and 5, cuffed 5.5, 6, 6.5,					
7, 7.5, 8	18		4.00	\$	72.00
Device for securing the endotracheal tube	1		2.98	\$	2.98
Endotracheal tube confirmation devices		\$	2.14	\$	4.28
Flexible sterile endotracheal suction catheters from 5-1 french	2	\$	0.35	\$	0.70
Oropharyngeal airways, one adult, one child, and one infant size	3	\$	0.25	\$	0.75
Nasopharyngel airways, one adult, one child, and one infant size	3	\$	0.25	\$	0.75
Magill forceps, one child and one adult	0	\$	2.39	\$	-
Portable oxygen apparatus, capable of metered flow with adequate					
tubing	1	\$	170.00	\$	170.00
Oro-nasogastric tubes, one adult, and one pediatric	2	\$	1.20	\$	2.40
Non-rebreather or partial non-rebreather oxygen masks, two adult			21.512		
and two pediatric	4	\$	0.96	\$	3.84
Nasal cannulas, adult	2	\$	0.34	\$	0.68
Bag mask ventilation units, one adult, one pediatric, with adult, child,	2		7.04		15.00
and infant size masks	2	\$	7.94	\$	15.88
Tongue blades		\$	0.02	\$	0.04
Meconium aspirator		\$	3.99	\$	3.99
Cricothyroidotomy kit or equivalent	0	\$	37.00	\$	-
Small volume nebulizer container for aerosol solutions	2	\$	0.89	\$	1.78
TOTAL AIRWAY EQUIPMENT AND SUPPLIES				\$	620.50
IV Supplies					
Alcohol or iodine preps	10	\$	0.05	\$	0.50
IV start kits or equivalent	2	\$	1.29	\$	2.58
Over-the-needle catheters, two each, sizes 14g, 16g, 18g, 20g, 22g,					
24g	12	\$	0.04	\$	0.48
Intraosseous needles, two each, 15 or 16 gauge and two 18 guage	4	\$	9.98	\$	39.92
Arm boards, two different sizes	2	\$	0.53	\$	1.06
IV tubings with micro drip chambers	2	\$	1.79	\$	3.58
IV tubings with standard drip chambers	3	\$	1.79	\$	5.37
IV tubings with blood administration sets	2	\$	1.79	\$	3.58
Extension tubings	5	\$	2.97	\$	14.85
Syringes with luer lock, two each 3cc, 10cc, 60cc	6	\$	0.11	\$	0.66
Cath tipped syringe, 30cc or 60cc	1	\$	0.11	\$	0.11
Three-way stopcocks	2	\$	0.53	\$	1.06
Sharps container	1	\$	1.42	\$	1.42
Vacutainer holder	1	\$	0.12	\$	0.12
Vacutainer multiple sample luer adapters	2	\$	0.08	\$	0.16
Vacutainer tubes		\$	-	\$	-
TOTAL IV SUPPLIES				\$	75.45

Ambulance Equipment	Qty	P	rice	Tot	al Cost
Safety and Personal Protection Equipment					
Biohazard bags	2	\$	0.02	\$	0.04
Full body substance isolation protection or one for each crew					
member	2	\$	4.95	\$	9.90
Disinfecting agent for cleaning vehicle and equipment of body fluids	1		6.89	\$	6.89
Reflective safety vests or equivalent	2	\$	35.00	\$	70.00
19v power stretchers	1	\$	15,500.00	\$	15,500.00
TOTAL SAFETY AND PERSONAL PROTECTION EQUIPMENT				\$	15,586.83
Required Drugs and Medical Equipment					
Bottles Activated Charcoal 25gm each	2		17.89	\$	35.78
Albuterol Sulfate 2.5mg pre-mixed or equivalent	0	\$	1.20	\$	-
Atropine Sulfate 1mg	0	\$	2.53	\$	-
650mg Aspirin	1	\$	0.64	\$	0.64
Dextrose 50% or Glucagon (must have D50)	0	\$	2.88	\$	-
Diazepam 10mg each	0	\$	2.24	\$	-
Diphenhydramine 50mg each	0	\$	2.49	\$	-
Dopamine HCL 400mg each	0	\$	1.48	\$	÷
Epinephrine 1:1,000 15mg or equivalent	0	\$	5.50	\$	-
Epinephrine 1:10,000 1mg each	0	\$	2.76	\$	-
Furosemide 40mg each	0	\$	1.58	\$	-
Lidocaine 100mg each	0	\$	3.18	\$	-
Lidocaine IV drip 2g	0	\$	6.12	\$	-
Morphine Sulfate 10mg each	0	\$	0.84	\$	-
Naloxone HCL 2mg each or equivalent	0	\$	10.23	\$	-
Bottle Nitroglycerine 0.4mg or equivalent tablets or spray	0	\$	57.60	\$	-
Oxytocin 20units each	0	\$	1.69	\$	
Promethazine HCL 25mg each	0	\$	1.51	\$	-
Sodium Bicarbonate 10mEq	0	\$	2.77	\$	-
Sodium Bicarbonate 50mEg each	0	\$	2.77	\$	-
Irrigation solution, 500cc	1	\$	1.05	\$	1.05
Ammonia capsules	4	\$	0.21	\$	0.84
4,000cc Ringers Lactate or Normal Saline	4	\$	1.15	\$	4.60
Normal Saline for injection/inhalation (nebulizer and saline locks)	1	\$	1.15	\$	1.15
ondansatron (Zofran)	0	\$	1.90	\$	-
glucagon	0	\$	74.89	\$	-
Bone drill and IO needle	0	\$	330.00	\$	-
TOTAL REQUIRED DRUGS AND MEDICAL EQUIPMENT				\$	44.06
TOTAL BLS Ambulance (per Ambulance)				\$	20,624.34

Ambulance Equipment	Qty	Pr	ice	Tot	al Cost
ALS Ambulance (per Ambulance)					
General Supplies					
Blood pressure cuffs, one adult, one pediatric	2	\$	7.84	\$	15.68
Stethoscopes, one adult and one pediatric or combination	2	\$	20.00	\$	40.00
Thermometer or equivalent	1	\$	144.00	\$	144.00
Glucose measuring device	1	\$	70.00	\$	70.00
Head immobilization devices or equivalent	2	\$	4.44	\$	8.88
Lower extremity traction splints or equivalent, one adult and one					
pediatric	2	\$	196.95	\$	393.90
Non-traction extremity splints, one upper, one lower, or PASG pants	5 2	\$	112.35	\$	224.70
Spine boards, one short and one long. Wooden boards must be					
coated or sealed	2	\$	98.50	\$	197.00
Full body pediatric immobilization device. (Paramedic transfer units					
excluded)		\$	-	\$	-
Heavy duty shears	2		0.89	\$	1.78
Blankets	2		0.69	\$	1.38
Towels	2		-	\$	-
Universal sterile dressings, 9"x5", 10"x8", 8"x 9", or equivalent	2		0.21	\$	0.42
Gauze pads, sterile, 4" x 4".	1	\$	5.65	\$	5.65
Bandages, self-adhering, soft roller type, 4"x 5 yards or equivalent	8	\$	0.98	\$	7.84
Rolls of tape	2	\$	0.66	\$	1.32
Cervical collars, three adult and one pediatric or equivalent	4	\$	5.49	\$	21.96
Triangular bandages	2	\$	0.18	\$	0.36
Boxes of gloves, one box non-sterile and one box latex free or					
equivalent	2		8.90	\$	17.80
Pairs Sterile gloves	2	\$	0.40	\$	0.80
Obstetrical kits, sterile	1	\$	10.90	\$	10.90
Occlusive sterile dressings or equivalent	4	\$	0.89	\$	3.56
Portable jump kit stocked with appropriate medical supplies	2		124.75	\$	249.50
Printed Pediatric Reference Material	1	\$	120.00	\$	120.00
TOTAL GENERAL SUPPLIES				\$	1,537.43
Defibrillator Equipment and Supplies Portable cardiac monitor/defibrillator/pacer with adult and pediatric					
capabilities	1	¢	22,800.95	¢	22,800.95
Portable AED		\$	2,551.35		2,551.35
Sets Electrodes or equivalent	2	- 22	1.39		2,551.55
Sets Combination type defibrillator pads or equivalent		\$	13.00	₽ \$	26.00
Sets Electrode wire sets or equivalent. (One only for paramedic	2	Ŷ	15.00	4	20.00
transfer service)	2	\$	112.00	\$	224.00
TOTAL DEFIBRILLATOR EQUIPMENT AND SUPPLIES	-	1		\$	25,605.08

Ambulance Equipment	Qty	Price		Tota	l Cost
Airway Equipment And Supplies					
Portable or fixed suction, with wide bore tubing and rigid pharyngeal			0.70		0.70
suction tip	1	\$	0.73	\$	0.73
Oxygen saturation monitor	1	\$	339.50	\$	339.50
Baby syringe, bulb type separate from the OB kit	1	\$	0.18	\$	0.18
Laryngoscope with batteries curved and straight blades	1	\$	950.00	\$	950.00
Water based lubricant, one tube or equivalent Endotracheal tubes, two each, uncuffed 3, and 5, cuffed 5.5, 6, 6.5,	1	\$	0.02	\$	0.02
7, 7.5, 8	18	÷	4 00	*	72.00
Device for securing the endotracheal tube	10		4.00 2.98	\$ \$	2.98
Endotracheal tube confirmation devices	2	\$		₽ \$	4.28
Flexible sterile endotracheal suction catheters from 5-1french		\$ \$	2.14 0.35	≯ \$	0.70
nexible stellie endotractieal suction catheters from 5-thench	2	Þ	0.55	Þ	0.70
Oropharyngeal airways, one adult, one child, and one infant size	3	\$	0.25	\$	0.75
Nasopharyngel airways, one adult, one child, and one infant size	3	\$	0.25	\$	0.75
Magill forceps, one child and one adult	2	\$	2.39	\$	4.78
Portable oxygen apparatus, capable of metered flow with adequate					
tubing	1	\$	170.00	\$	170.00
Oro-nasogastric tubes, one adult, and one pediatric	2	\$	1.20	\$	2.40
Non-rebreather or partial non-rebreather oxygen masks, two adult					
and two pediatric	4	\$	0.96	\$	3.84
Nasal cannulas, adult	2	\$	0.34	\$	0.68
Bag mask ventilation units, one adult, one pediatric, with adult, child,			7.04		15.00
and infant size masks	2	\$	7.94	\$	15.88
Tongue blades	2	\$	0.02	\$	0.04
Meconium aspirator	1	\$	3.99	\$	3.99
Cricothyroidotomy kit or equivalent	1	\$	37.00	\$	37.00
Small volume nebulizer container for aerosol solutions	2	\$	0.89	\$	1.78
TOTAL AIRWAY EQUIPMENT AND SUPPLIES				\$	1,612.28
IV Supplies					
Alcohol or iodine preps	10	\$	0.05	\$	0.50
IV start kits or equivalent	2	\$	1.29	\$	2.58
Over-the-needle catheters, two each, sizes 14g, 16g, 18g, 20g, 22g,					
24g	12	\$	0.04	\$	0.48
Intraosseous needles, two each, 15 or 16 gauge and two 18 guage	4	\$	9.98	\$	39.92
Arm boards, two different sizes	2	\$	0.53	\$	1.06
IV tubings with micro drip chambers	2	\$	1.79	\$	3.58
IV tubings with standard drip chambers	3	\$	1.79	\$	5.37
IV tubings with blood administration sets	2	\$	1.79	\$	3.58
Extension tubings	5	\$	2.97	\$	14.85
Syringes with luer lock, two each 3cc, 10cc, 60cc	6	\$	0.11	\$	0.66
Cath tipped syringe, 30cc or 60cc	1	\$	0.11	\$	0.11
Three-way stopcocks	2	\$	0.53	\$	1.06
Sharps container	1	\$	1.42	\$	1.42
Vacutainer holder	1	\$	0.12	\$	0.12
Vacutainer multiple sample luer adapters	2	\$	0.08	\$	0.16
Vacutainer tubes	4		-	\$	-
TOTAL IV SUPPLIES				\$	75.45

Ambulance Equipment	Qty	P	rice	Tot	al Cost
Safety and Personal Protection Equipment					
Biohazard bags	2	\$	0.02	\$	0.04
Full body substance isolation protection or one for each crew member	2	\$	4.95	*	0.00
member	2	Φ	4.95	Þ	9.90
Disinfecting agent for cleaning vehicle and equipment of body fluids		\$	6.89	\$	6.89
Reflective safety vests or equivalent	2		35.00	\$	70.00
19v power stretchers	1	\$	15,500.00	\$	15,500.00
TOTAL SAFETY AND PERSONAL PROTECTION EQUIPMENT				\$	15,586.83
Required Drugs and Medical Equipment					
Bottles Activated Charcoal 25gm each	2	\$	17.89	\$	35.78
Albuterol Sulfate 2.5mg pre-mixed or equivalent	2	\$	1.20	\$	2.40
Atropine Sulfate 1mg	2	\$	2.53	\$	5.06
650mg Aspirin	1	\$	0.64	\$	0.64
Dextrose 50% or Glucagon (must have D50)	2	\$	2.88	\$	5.76
Diazepam 10mg each	2	\$	2.24	\$	4.48
Diphenhydramine 50mg each	2	\$	2.49	\$	4.98
Dopamine HCL 400mg each	2	\$	1.48	\$	2.96
Epinephrine 1:1,000 15mg or equivalent	1	\$	5.50	\$	5.50
Epinephrine 1:10,000 1mg each	2	\$	2.76	\$	5.52
Furosemide 40mg each	2	\$	1.58	\$	3.16
Lidocaine 100mg each	2	\$	3.18	\$	6.36
Lidocaine IV drip 2g	1	\$	6.12	\$	6.12
Morphine Sulfate 10mg each	2	\$	0.84	\$	1.68
Naloxone HCL 2mg each or equivalent	4	\$	10.23	\$	40.92
Bottle Nitroglycerine 0.4mg or equivalent tablets or spray	1	\$	57.60	\$	57.60
Oxytocin 20units each	2	\$	1.69	\$	3.38
Promethazine HCL 25mg each	2	\$	1.51	\$	3.02
Sodium Bicarbonate 10mEq	1	\$	2.77	\$	2.77
Sodium Bicarbonate 50mEg each	2	\$	2.77	\$	5.54
Irrigation solution, 500cc	1	\$	1.05	\$	1.05
Ammonia capsules	4	\$	0.21	\$	0.84
4,000cc Ringers Lactate or Normal Saline	4	\$	1.15	\$	4.60
Normal Saline for injection/inhalation (nebulizer and saline locks)	1	\$	1.15	\$	1.15
ondansatron (Zofran)		\$	1.90	\$	3.80
glucagon		\$	74.89		74.89
Bone drill and IO needle		\$	330.00	\$	330.00
TOTAL REQUIRED DRUGS AND MEDICAL EQUIPMENT				\$	619.96
TOTAL ALS Ambulance (per Ambulance)				\$	44,417.07
To the Allo Alloudinee (per Alloudinee)				+	

## Salt Lake City Fire Department Ambulance Proposal Payment In Lieu of Taxes

708

### FY0910

Ambulance	
Total Operating Revenue	5,173,005
Total Operating Expense	4,753,322
Depreciation	0
Transfers Out: Fire Admin	491,220
Transfers Out: City Admin	80,382
Transfers Out: IMS	56,704
Transfers Out: Risk Admin	107,130
Transfers Out: Building Services	64,382
Transfers Out: Debt Service	
Adjusted Operating Expense	5,553,141
Net Revenue	-380,136
Capitalization Rate (.095)	-4,001,433
Tax Rate	0.003299
PILOT - Refuse	-13,201

Sec. March

# Technology Analysis:



## Salt Lake City Fire Department Ambulance Proposal Technology Expenses

005 00	\$ 27,765.00
005 00	\$ 27,765.00
	\$ 27.765.00
	\$ 1,048.32
52.63	\$ 473.67
<b>50.00</b>	\$ 450.00
2,200.00	\$ 17,600.00
2,700.00	\$ 27,000.00
285.00	\$ 2,850.00
7,000.00	\$ 7,000.00
2,500.00	\$ 2,500.00
	\$ 87,999.01
3,085.00	\$ 6,170.00
	\$ 232.96
	\$ 291.56
	\$ 105.26
	\$ 1,530.00
1,200.00	\$ 10,800.00
2,200.00	\$ 2,200.00
	\$ 3,840.00
	\$ 6,000.00
	\$ 10,000.00
Contraction of the second s	\$ 4,800.00
	\$ 13,500.00
	\$ 13,500.00
	\$ 21,000.00
:	\$ 15,000.00
	\$ 108,969.78
	0,000.00 600.00 900.00 1,500.00

\$ 196,968.79

# Logistics & Administrative:



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## Salt Lake City Fire Department Ambulance Proposal Fire Department - Key Personnel

Fire Chief	Chief	95%	5%	\$ 8,250
<b>Operations Deputy Fire Chief</b>	D/C	90%	10%	\$ 12,500
Logistics Deputy Fire Chief	D/C	100%	0%	\$ -
Medical Division Chief	B/C	65%	35%	\$ 39,200
Medical Captain	Capt	75%	25%	\$ 24,825
Medical EMS Coordinator	FF	75%	25%	\$ 21,250
Medical EMS Coordinator	FF	75%	25%	\$ 21,250
Medical Office Facilitator	Tech	80%	20%	\$ 13,200
Training Division Chief	B/C	95%	5%	\$ 5,600
Training Captain	Capt	90%	10%	\$ 9,930
Training Office Facilitator	Tech	100%	0%	\$ -
Apparatus Captain	Capt	85%	15%	\$ 14,895
Apparatus Engineer	FF	95%	5%	\$ 4,250
Apparatus SCBA Tech	FF	100%	0%	\$ -
Special Operations Firefighter	FF	95%	5%	\$ 4,250
Fire Prevention Division Chief	B/C	100%	0%	\$ -
Fire Marshal (Battalion Chief	B/C	100%	0%	\$ -
Airport Battalion Chief	B/C	100%	0%	\$ -
Battalion 1 A Platoon	B/C	95%	5%	\$ 5,600
Battalion 2 A Platoon	B/C	95%	5%	\$ 5,600
Battalion 1 B Platoon	B/C	95%	5%	\$ 5,600
Battalion 2 B Platoon	B/C	95%	5%	\$ 5,600
Battalion 1 C Platoon	B/C	95%	5%	\$ 5,600
Battalion 2 C Platoon	B/C	95%	5%	\$ 5,600
Financial Manager	Tech	85%	15%	\$ 9,900
Accountant	Tech	85%	15%	\$ 9,900
Payroll Administrator	Tech	85%	15%	\$ 9,900
Office Tech	Tech	100%	0%	\$ -
Office Clerk	Tech	100%	0%	\$ -
Administration				\$ 242,700

## Salt Lake City Fire Department Ambulance Proposal Fire Department - Key Personnel

Technology Division Manager	Tech	85%	15%	\$	9,900
Technology Manager	Tech	75%	25%	\$	16,500
Radio Technician	Tech	75%	25%	\$	16,500
Dispatch Supervisor 1	Disp Sup	85%	15%	\$	12,405
Dispatch Supervisor 2	Disp Sup	85%	15%	\$	12,405
Dispatch Supervisor 3	Disp Sup	85%	15%	\$	12,405
Dispatch Supervisor 4	Disp Sup	85%	15%	\$	12,405
Dispatcher 1	Dispatcher	85%	15%	\$	9,750
Dispatcher 2	Dispatcher	85%	15%	\$	9,750
Dispatcher 3	Dispatcher	85%	15%	\$	9,750
Dispatcher 4	Dispatcher	85%	15%	\$ \$ \$	9,750
Dispatcher 5	Dispatcher	85%	15%	\$	9,750
Dispatcher 6	Dispatcher	85%	15%	\$	9,750
Dispatcher 7	Dispatcher	85%	15%	\$	9,750
Dispatcher 8	Dispatcher	85%	15%	\$	9,750
Dispatcher 9	Dispatcher	85%	15%	\$	9,750
Dispatcher 10	Dispatcher	85%	15%	\$	9,750
Dispatcher 11	Dispatcher	85%	15%	\$	9,750
Dispatcher 12	Dispatcher	85%	15%	\$	9,750
Dispatcher 13	Dispatcher	85%	15%	\$	9,750
Dispatcher 14	Dispatcher	85%	15%	\$	9,750
Dispatcher 15	Dispatcher	85%	15%	\$	9,750
Dispatcher 16	Dispatcher	85%	15%	\$	9,750
Dispatch				\$	248,520
	Fire Departme	nt Admin Fee		\$	491,220
Chief	\$ 165,000				
D/C	\$ 125,000				
B/C	\$ 112,000				
Capt	\$ 99,300				
FF	\$ 85,000				
	+				

\$ 112,000
\$ 99,300
\$ 85,000
\$ 90,000
\$ 66,000
\$ 82,700
\$ 65,000

## Salt Lake City Fire Department Ambulance Proposal Administrative Fees

COSTS IN ( FY 2008/09)	Increase		
12 MONTH ACTUAL	Fire	Factor	Ambulance
ACTUAL IFAS COSTS NON-DISCRETIONARY IMS COSTS	32,919,020 465,320	14.63%	68,076
Administratvie Charges			
Council	5,504	14.63%	805
Mgmt. Services	20,834	14.63%	3,048
Accounts Payable	14,459	14.63%	2,115
Budget/Policy	38,114	14.63%	5,576
Cash Management	-	14.63%	-
Cash Receipts	1,338	14.63%	196
Contracts	8,675	14.63%	1,269
Contracts.DP	539	14.63%	79
Payroll	30,218	14.63%	4,421
Purchasing	10,547	14.63%	1,543
Property Mgmt		14.63%	-
Property.DP	1,019	14.63%	149
Reporting	-	14.63%	
Revenue Analyst	2,138	14.63%	313
Facility Serv	-	14.63%	-
HRM Admin	23,969	14.63%	3,507
HRM Pers/Labor Rel	100,937	14.63%	14,767
HR Consultants	146,157	14.63%	21,383
HR Training	21,210	14.63%	3,103
Recorder	2,179	14.63%	319
Mayor	61,595	14.63%	9,011
Comm Affairs	8,796	14.63%	1,287
Attorney	51,204	14.63%	7,491
TOTAL ADMIN CHARGES	549,432		80,382
TOTAL AMOUNTS	33,933,772		148,458
Costs above IFAS Amounts	1,014,752		148,458

33,933,772

(From allocations done by finance)

## Salt Lake City Fire Department Ambulance Proposal Administrative Fees

## Risk Admin Fee

5,495
5,495
-
35,880
17,698
3,282
62,355
16.43%
10,246
32,900
16.43%
5,406
ance)
5,222
9,989
3,973
556
67,625
163
87,529
299,975
9.0%
26,998
14.63%
3,949
107,130
18
\$ 262.52
\$56,704.32

# of Employee (%)	2.20%
Property %	0.00%
Retiree %	5.19%
Workers Comp %	0.00%
Bus Pass - Regular %	0.20%
SDI Value %	0.00%
Bus Pass - Enhanced %	0.20%

## Salt Lake City Fire Department Ambulance Proposal Logistical Support

Proposed Building Lease		
Monthly Lease	\$ 5,000	
Annual Lease	\$ 60,000	
Utilities		
Electricity	\$ 3,000.00	
Natural Gas	\$ 4,980.00	
Water	\$ 1,500.00	
Total Utilities	\$ 9,480.00	

## Total New Building

\$ 69,480

Current contract with Southwest Ambulance (Airport)	for Fire Station #11		
Monthly Fee	\$ 1,008.39		
Annual Fee	\$ 12,100.68		
Square Footage Assigned			
Dorm Space	305	\$ 1.89	\$ 576.45
Parking / Storage	375	\$ 1.16	\$ 435.00
TOTAL	680		\$ 1,011.45
Fire Station Housing Costs Square Footage			
Total Square Footage Needed	3,300		
Cost per Square Feet (from Alden Br			
Square Footage Costs	\$ 6,600		
Utility Costs			
Current Fire Department Budget			
Electrical Power	73,335		
Natural Gas	75,430		
Water	178,004		
Telephone - Long Distance	854		
TOTAL	327,623		
Water Adjustment for Hydran			
ADJUSTED TOTAL	219,623		
% of Stations used	20.80%		

## Utlity Costs

\$ 45,682

Total Fire Station Housing Costs	\$	52,282
	Bays	
Station # 1		mbulance
	3	1
Station # 2	2	0.75
Station # 3	2.5	
Station # 4	1.5	0.5
Station # 5	2	0.5
Station # 6	2	1
Station # 7	1.5	0.5
Station # 8	2	
Station # 9	2.5	0.5
Station # 10	2.25	0.75
Station # 13	2	
Station # 14	1.5	1
TOTALS	24.75	6.5
Full time Ambulances		5
Part Time Ambulances		3